

Gutenbergstr. 7 D-85748 Garching Germany Tel: +49 89 9230683-19 Fax: +49 89 9230683-11

# Installation Guide for Novalnet Subscription Plugin

Version	Date	Remarks
2.3.1	10.05.2024	[Fix] Novalnet Subscription plugin has been optimized for new testcase

For previous version changelog, go to

https://github.com/Novalnet-AG/shopware6-subscription-integration-novalnet/blob/main/changelog.txt

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# NOVALNET AG

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# **1 ABOUT SUBSCRIPTION PLUGIN**

This plugin streamlines product buying and selling through subscriptions and recurring payments to develop consistent revenue yields. The shop admin can create subscription plans that vary in fee types (trial, initial, % of regular), subscription extending options, and much more.

The Novalnet Subscription plugin for Shopware comes with the below features:

- Allow end-user to buy one-off products and subscriptions in one mixed cart.
- Setup subscription payment for multiple products with ease.
- Allow end-user to change payment methods and cancel subscription.
- Allow switching subscription product and quantity.
- Subscription management enhanced for suspend, reactivate and change next cycle date process. This Plugin version (2.3.1) supports the following versions of Shopware 6:



To get started:

- 1. Log in to your Shopware 6 shop system.
- Make sure that you have extracted the subscription plugin package from the zip file you received. If you have received only the installation guide without the subscription plugin package (zip file), please email at <u>technic@novalnet.de</u> with your merchant ID.

# **2 PLUGIN INSTALLATION**

# 2.1 Plugin Installation via Package

To install the Novalnet Subscription Plugin, please go to your shop system and follow the steps below. **Step 1**: Navigate to **Extensions**  $\rightarrow$  **My extensions** in your shop admin panel as shown below.



#### Figure 1

**Step 2:** Click **Upload extension** and choose the **NovalnetSubscription.zip** file that you will find included in the Novalnet Shopware plugin package.



Figure 2

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**Step 3:** Once uploaded, the **Subscriptions** plugin will be shown under the **Apps** tab as shown below.

6	Administration	Extensions V Find extensions	م
Ø	Dashboard	My extensions	Upload extension
Ф	Catalogues	Apps Themes Recommendations Shopware Account	
Ĉ	Orders		
ŝ	Customers	Hide inactive extensions	Last updated 🗸
G	Content		
Å	Marketing	Subscriptions     Version: 2.3.1	Install …
-0:	Extensions		
ŝ	Settings		

# Figure 3

**Step 4:** Next, click **Install** to install the Novalnet Subscription plugin.

6	Administration	Extensions V Find extensions		
Ø	Dashboard	My extensions	Upload extension	
Ф	Catalogues			
Û	Orders	Apps Themes Recommendations Shopware Account		
e S	Customers	Hide inactive extensions	Last updated V	
ſ	Content			
4	Marketing	Subscriptions Version: 2.3.1	Install	
÷œ	Extensions			
ŝ	Settings			

#### Figure 4

Step 5: Then, click

toggle switch to activate **Subscription** plugin.





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# 2.2 Upgrading the Subscription Plugin

① You can get the updated plugin directly from the Shopware store, or by contacting our technical team.

An earlier version of the Novalnet Subscription plugin should be installed in the shop to update the store.

# 2.2.1 Update (Local Update)

You can update the Novalnet Subscription plugin to the current version in your shop backend without changing the previous product subscription configuration.

✓ A Shopware account is not required to update the Novalnet Subscription plugin in your shop system.
Step 1: Navigate to Extensions → My extensions and click Upload extension as shown in Figures 1 and 2.

Step 2: Click the icon under Subscriptions and then click Update to [version number.]

6	Administration	Extensions V Find extensions	٩
0	Dashboard	My extensions	Upload extension
С	Catalogues		
	Orders	Apps Themes Recommendations Shopware Account	
ŝ	Customers	Hide inactive extensions	Last updated ~
Ē	Content		
5	Marketing	Subscriptions     Version: 2.3.0 Upda     Installed: 08/05/20	ate
œ	Extensions		Configure
	Settings		Update to 2.3.1 Uninstall

#### Figure 6

**Step 3:** Next, the updated version of the Subscriptions plugin will be listed under the **Apps** (as shown in the image below).





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Step 4: Uninstall the plugin as a next step to update it.

6	Administration	Extensions V Find extensions	Q
Ø	Dashboard	My extensions	Upload extension
Ф	Catalogues	Anne Thomas Recommendations Shonware Account	
ĉ	Orders		
လို	Customers	Hide inactive extensions	Last updated Y
G	Content		
₽	Marketing	Subscriptions     Version: 2.3.1     Installed: 08(06/02)4	
-@	Extensions		Configure
	Store	Ľ	Uninstall

#### Figure 8

**Step 5:** In the pop-up notification, click **Uninstall**.

"Subscriptions" uninstall	×
If you uninstall the extension, you can no longer use it. Are you sure you want to uninstall the extension?	
Remove all app data permanently	3
Cancel	nstall

Figure 9

**Step 7:** Refer to the topic **2.1 Plugin Installation via Package** to install the plugin, as shown in **Figure 4** and **Figure 5**.

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# **3 MANAGING SUBSCRIPTION**

# 3.1 Subscription configuration

To see the configurations, navigate to **Extensions**  $\rightarrow$  **My extensions** and click on the right and choose **Configure** from the options as shown below.

6	Administration	Extensions V Find extensions	٩
Ø	Dashboard	My extensions	Upload extension
С	Catalogues	Apps Themes Recommendations Shopware Account	
ĉ	Orders	<u> </u>	
လို	Customers	Hide inactive extensions	Last updated Y
G	Content		
Å	Marketing	Subscriptions     Version: 2.3.1 Installed: 08/05/2024	•••
÷œ	Extensions		Configure
	Store		Uninstall

#### Figure 10

The subscription configuration page will be displayed as shown below.

Subscriptions by Novalnet AG	Save
ubscription Management	
ales Channel	
All Sales Channels	~
ubscription Payment methods	Ø
Novatnet Payment	~
Allow end-user cancellation	0
end cancellation notification	0
test@novalnet.de	
Allow the end-user to change the next cycle date	0
Allow the end-user to suspend the subscription cycle	0
Allow end-user to change the payment method during runtime	0
Restrict the end-user to place subscription orders while already having an "ACTIVE" subscription.	0
Allow end-user to change the product and product quantity during runtime	0
Calculate shipping only for initial order	0
Send renewal reminder to end-user	0
Mixed Checkout	0
etry failed payments until (in days)	0
0	

#### Figure 11

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# 3.1.1 Dynamic Subscription Product Group Creation

Go to **Catalogues** → **Dynamic product groups** → **Add dynamic product group** as shown below.

ଡ଼	Administration •		Dynamic product groups 👻 S	earch dynamic product groups		م	
0	Dashboard		Dynamic product groups (1)		English 🗸	Add dynamic product group	- 3
Ф	Catalogues - 1	Name	Description		··· Last updated	Status	
	Products						
	Categories						
	Dynamic product groups	- 2					
	Properties						
	Manufacturers						
	Dynamic subscription groups						

#### Figure 12

Provide a group name and other details to create a product group. Choose all the products under the Conditions drop-down and click **Save**.

ଡ଼	Administration •	All 🗸	٩
Ø	Dashboard	Test Product English	✓ Cancel Save ✓ ← 4
G	Catalogues		
	Products	General information	
	Reviews		
	Categories	Name *	
	Dynamic product groups	Test Product	
	Properties	Description	
	Manufacturers	Enter description	
	Dynamic subscription groups		Main product with advanced prices
Ó	Orders		Main product with reviews
8	Customers		Main product
G	Content		Main product, free shipping with highlighting
4	Marketing	Conditions	Variant product3
-0	Extensions		Main product with properties
බ	Settings	Product Is equal to ← 2	-
©	Collapse menu	Add AND condition Add subconditions	Delete container
•••	Max Mustermann ^	Add Off condition	Delete all conditions

#### Figure 13

The dynamic product group is listed below.

G A	dministration •			Dynamic product groups 👻 Search dynamic product groups				Q	
🕐 Dat			C	Oynamic product groups (1)		English 🗸	Add dynai	mic product group	
Cat	atalogues		Name	Description		··· Last upd	ited Stat	tus …	
C Ord		0	Test Dredust			70 Nevember 2027 et 0	UED Voli	4	
있 Cu			Test Ploudet			so woveniber 2023 at 0	vau	u	

#### Figure 14

Go to **Catalogues**  $\rightarrow$  **Dynamic subscription groups**  $\rightarrow$  **Add dynamic subscription group** as shown below.

ଡ଼	Administration •	Dynamic Subscr	Dynamic Subscriptions 👻 search Dynamic subscriptions Group		
Ø	Dashboard	Dynamic subsc	ription groups (0)	Add dynamic subscription group	<b>← (3</b> )
С	Catalogues 🔶 🚺	Name	Description	Created	
	Products				
	Categories				
	Dynamic product groups				
	Properties				
	Manufacturers				
	Dynamic subscription groups 🔶	-0			

#### Figure 15

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Under **Subscription** Mode, enable the **Activate Subscription**, select the dynamic product groups option for the product detail page from the drop down menu, provide the other settings, and click **Save**. The subscription settings cannot be modified under the products group.

G Administration	All v Find products, customers, orders	م
() Dashboard CG Dy	namic subscription groups	Save 4
Catalogues		
Products		
Reviews		
Categories	Subscription mode	
Dynamic product groups	Manage product subscriptions to allow end-users to subscribe for products for certain period. Subscrip products can be offered in discounted prices to end-users to encourage subscription purchases.	tion
Properties		
Manufacturers	Activate subscription	
Dynamic subscription groups	Convert this product to a subscription based product	
Orders	Subscription & One-off purchase	( <b>*</b> )
R Customers	Select the predefined option for the product detail page	
Content	Subscription Product	×
d Marketing	Select the Dynamic product groups option for the product detail page	
Extensions		~2
③ Settings	Test Product	
Collapse menu		
	Multiple Subscription Option     Subscription Period	• — 3 •
	day	×
	Subscription Interval	0
	every ~ Never expire	~
	Free trial Free trial period	0
	Free trail not allowed 🗸 days	(w)
	Sim-un fee	0
	eg.590	
	Description text on detail page	
	Enter the fext want to display in the product detail page	
	Subscription Discount settings	
	All recurrings	v
	Discuss minima Value	
	Percentage + 0.	x

Figure 16

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The subscription badge will appear on the product listing page for the subscription products.

<b>Demo</b> store	Enter search term	Q	
Home Clothing Free time & electronics			
Clothing			
Manufacturer v Colour v Material v	V Size V Target group V Price	Free shipping	Name A-Z v
Main product with properties	Main product, free shipping with highlighting	Variant product	
Lorem (psyum dolor sit arnet, consetetur sadigssing ellir, sed diam nonumy eimod tempor invidunt ut labore et dolore magna	Lorem ipsum dolor sit amet, consetetur sadipscing ellir, sed diam nonumy eimod tempor invidunt ut labore et dolore magna	Lorem ipsum dolor sit amet, consetetur sadipscing elit, sed diam nonumy eimod tempor invidunt ut labore et dolore magna	
€16.80* Add to shopping cart	€15.00* Add to shopping cart	€16.80* Details	

#### Figure 17

The subscription purchase options will be displayed on each subscription-based product detail page.

Demostore Home Cothing Pree Sime & electronics Cuthing > Women Variant product	Enter search term	D     A     C     Co.co+       Dropworn Function
	Ŋ	<section-header></section-header>

Figure 18

11



To delete a created product group, navigate to the **Dynamic Product Group** page, choose the product group, click the more options button and choose **Delete**.

6	Administration •		Dynamic product groups 👻 S	earch dynamic product groups		م		0	2
Ø	Dashboard	1	Dynamic product groups (1)		English 🗸 🖌	d dynamic product group			
Ф	Catalogues	Name	Description		··· Last updated	Status			5
Ô	Orders	Test Developt			70 November 2027 at 07-52	Mattal			
8	Customers	rest Product			SU NOVENDER 2025 al 06-52	Yang	Edit		
ſ≞	Content						Duplicate		
4	Marketing						Delete		

Figure 19

The next step is to confirm deletion, click **Delete** in the Warning window to confirm.

Warning	×
Are you sure you want to delete this item?	
Cancel	Delete

#### Figure 20

① Please note that a dynamic product group must be created to add a dynamic subscription group.

① Deleting a dynamic product group will automatically delete a dynamic subscription group.

ଡ଼	Administration •	Dynamic Subscr	iptions 👻 search Dynamic subscriptions Group	م
Ø		Dynamic Subsc	ription Group (1)	Add dynamic subscription group
G	Catalogues	Name	Description	Created
Ċ	Orders			
<u> </u>				
G	Content			

Figure 21

Deleting the dynamic subscription group will not delete the corresponding dynamic product group.

# 3.1.2 Subscription Supported Payment Types

One or more payment methods can be selected and displayed on the subscription products checkout page.



#### Figure 22

# 3.1.3 Allow end-user cancellation

Enable this option to allow end-users to cancel the subscription from their end on the order history page.

Allow end-user cancellation	

Figure 23



After enabling the **Cancel** option, it will be displayed on the shop under **My Subscriptions**, as shown below,

Demostore Home Clothing	Enter search term	Bit English • € Euro • Ω □ €0.00*
Hello, Norbert Norbert	Subscription #10047 (Active)	Suspend Cancel
Overview		
Your profile	Billing address	Shipping address
Addresses	Norbert Norbert	Norbert Norbert
Payment methods	Hauptstr, 9 66862 Kaiserslautern	Hauptstr, 9 66862 Kaiserslautern
- i	Germany	Germany
Orders		
My Subscriptions	Subscription Details	Subscription Information
Externert	Billing Period	Current Running Cycle
Log out	1 days cycle repeats until canceled	1
	Trial Period	Remaining Cycle
	NIL Descrites Assessed	Unit Canceled
	€5.40 + SHIPPING COST	30 Aug 2023 D
	Current Payment Method Prepayment 🔗	

Figure 24

# 3.1.4 Send cancellation notification

When the customer cancels the subscription, an automated email notification will be sent to the email address specified here.

Send cancellation notification	()
test@novalnet.de	

Figure 25

# 3.1.5 Allow the end-user to change the next cycle date

Allow end-users to change the subscription's next cycle date to future dates on their order history page.

Allow the end-user to change the next cycle date	0
Figure 26	shop as shown below.
Subscription #10047 (Active)	Suspend Cancel
Billing address	Shipping address
Norbert Norbert	Norbert Norbert
Hauptstr, 9	Hauptstr, 9
66862 Kaiserslautern Germany	66862 Kaiserslautern Germany
Subscription Details	Subscription Information
Billina Period	Current Running Cycle
1 days cycle repeats until canceled	1
Trial Period	Remaining Cycle
NIL	Until Canceled
Recurring Amount	Next Renewal Date
€5.40 + SHIPPING COST	30 Aug 2023 🧷
Current Payment Method	
Prepayment 🔗	

#### Figure 27

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# 3.1.6 Allow the end-user to suspend the subscription cycle

Enable this option to allow the end user to suspend the subscription cycle from the My Subscription page.

Allow the end	-user to suspend the subscription cyc	le 🧿	
	Figure 28		_
			🛗 English ▼ € Euro ▼
<b>Demo</b> store	Enter search term	Q	ິ€0.00*
Home Clothing			
Hello, Norbert Norbert Overview	Subscription #10047 Active		Suspend Cancel
Your profile	Billing address	Shipping address	
Addresses Payment methods Orders	Norbert Norbert Hauptstr, 9 66862 Kaiserslautern Germany	Norbert Norbert Hauptstr, 9 66862 Kaiserslautern Germany	
My Subscriptions	Subscription Details	Subscription Information	
G→ Log out	Billing Period 1 days cycle repeats until canceled	Current Running Cycle	
	Trial Period NIL	Remaining Cycle Until Canceled	
	Recurring Amount €5.40 + SHIPPING COST	Next Renewal Date	
	Current Payment Method Prepayment 🔗		

#### Figure 29

# 3.1.7 Allow end-user to change the payment method during runtime

Enable this option to allow the end user to change the payment method from the **My Subscription** page. For more information refer to the topic <u>4.4 Subscription change payment</u>.



#### Figure 30

# 3.1.8 Restrict the end-user to place subscription orders while having an "ACTIVE" subscription

Enable this option to restrict the end-user from placing subscription orders if they already have an "ACTIVE" Subscription in their account.



# Figure 31

# 3.1.9 Allow end-user to change the product and product quantity during runtime

Enable this option to allow end users to update the product and quantity on the **My Subscription** page after placing the order. For more information, refer to the topic <u>4.5 Switch Subscription</u>.

Allow end-user to change the product and product quantity during runtime

# ?

#### Figure 32

# 3.1.10 Calculate shipping only for initial order

Enable this option to calculate the shipping charge for the product only for the initial subscription order, and the recurring orders are shipped for free.

Calculate shipping only for initial order

# Figure 33

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2

# 3.1.11 Send renewal reminder to end-user

Enable this option to send regular renewal reminders to the end customers.

Send renewal reminder to end-user	0
Figure 34	

Figure 35

# 3.1.12 Mixed Checkout

Enable this option to allow end-customers to check one-off and subscription products in the same order.

	Mixed Checkout	
--	----------------	--

0	
×	

# 3.1.13 Retry failed payments until (in days)

Enter the number of days until payment retrying allowed for failed payment due to payment method decline for temporary reasons.

Retry failed payments until (in days)

0

#### Figure 36

# 3.2 Subscription configurations based on individual and variant product

To view the subscription configuration in an individual product, navigate to **Catalogues**  $\rightarrow$  **Products**, select a product and choose the **Subscription** tab as shown below,

Ø	Dashboard	<	Sav	e 🗸		
Ф	Catalogues 🔶 🚺					
	Products 🔶 🙎	General Specifications Advanced pricing Variants Layout Subscription SEO Cross Selling	Revie	WS		
	Reviews	I				
	Categories	General information				
	Dynamic product groups	No. 1				
	Properties	Name -				
	Manufacturers					
	Dynamic subscription groups	Manufacturer Product number		0		
ĉ	Orders	Shopware Fashion   SWDEM010007				
	Customers	Description				
G	Content	91 ∨ 🔀 B I Ц ∓ X* X. Ξ ∨ 🕫 1≋ Ø 88	5 ¢	Ø		
\$	Marketing	Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut lab dolore magna aliquyam erat, sed diam voluptua. At vero eos et accusam et justo duo dolores et ea rebur clita kasd gubergren, no sea takimata sanctus est Lorem ipsum dolor sit amet. Lorem ipsum dolor sit am	ore et m. Stet iet,			
	Extensions	consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyar diam voluptua. At vero eos et accusam et justo duo dolores et ea rebum. Stet clita kasd gubergren, no s takimata sanctus est Lorem ibsum dolor sit amet.	n erat, s ea	sed		
	Collapse menu					

Figure 37



The configuration page will be displayed as shown below,

Manage product subscriptions to allo products can be offered in discounter	w end-users to su d prices to end-us	bscribe for products for certain patents to encourage subscription pu	eriod. Subscription rchases.
Activate subscription			
Display name			
Convert this product to a subscription basis	ed product		
Subscription & One-off purchase			~
Select the predefined option for the produ	ct detail page		
Subscription Product			~
Interval Settings			
Multiple Subscription Option			0
Subscription Period			
day			~
Subscription Interval	0	Expire after	
every	~	Never expire	~
Free trial		Free trial period	
Free trail not allowed	~	days	~
Sign-up fee			
			€
Description text on detail page			
Subscription Discount settings			
Discount applied for			
All recurrings			~
Discount pricing type		Value	

#### Figure 38

To view the subscription configuration in a variant product, navigate to **Catalogues**  $\rightarrow$ **Products**, select a variant product and choose the **Variants** tab as shown below,

		General Specifications	Advanced p	ricing Variants	Layout Subsc	ription SEO Cro	oss Selling Reviews		
Varian	ts								
All variar	hts Physica	l variants Digital variants			٩	Filter list 7	Generate variants Storefro	ont present	ation
	Name 🗸	Euro	Sales	Stock	Product number	Media		Active	
	XL	œ €19.99   €16.520661157025	0	50	SWDEMO10007.4	••	Upload files 🛛 🛃	GÐ	
	S	ee €19.99   €16.520661157025	0	50	SWDEMO10007.1	ee	Upload files 🛛 🛃	GĐ	
	м	GÐ €19.99   €16.520661157025	0	50	SWDEMO10007.3	••	Upload files	GÐ	
	L	өр €19.99   €16.520661157025	0	50	SWDEMO10007.2	••	Upload files 関	GĐ	

#### Figure 39

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Click the	_	and select	Edit ir	n the	respective	variants.

Variant All varian Search	ts hts Physica	l variants Digital variants			٩	Filter list 7 Gene	erate variants Storefro	ntpresen	tation
	Name 🗸	Euro	Sales	Stock	Product number	Media	Edit		
	XL	ee €19.99   €16.520661157025	0	50	SWDEMO10007.4	•	Upload files	GÐ	
	S	<b>GÐ</b> €19.99   €16.520661157025	0	50	SWDEMO10007.1	⇔	Upload files 🛛	GÐ	
	м	ee €19.99   €16.520661157025	0	50	SWDEMO10007.3	60 <b>()</b>	Upload files 🗵	GÐ	
	L	ee €19.99   €16.520661157025	0	50	SWDEMO10007.2	ee 🕼 🝈	Upload files 🗵	GÐ	

#### Figure 40

Choose the Subscription tab as shown below,

Go back to variant	erview									
GĐ This product ha	inherited cking th	d fields. Meanin e link symbol. C	g that a Nicking	as long as the in the symbol aga	herited state in will set th	e is active the o e inherited sta	content will t te back.	be inherited. Inhe	erited fields (	an
General Specif	ations	Advanced p	ricing	Subscription	SEO	Reviews				
Subscripti	n mode	9								
Manage pro products ca	uct sub be offe	escriptions to ered in discou	allow e nted p	end-users to s prices to end-u	ubscribe f isers to en	or products f courage sub:	or certain p scription pu	period. Subscr Irchases.	iption	
Manage pro products ca	uct sub be offe vate sub	oscriptions to pred in discou	allow e	end-users to s prices to end-u	ubscribe f isers to en	or products f courage sub:	or certain p scription pu	period. Subscr Irchases.	iption	
Manage pro products ca ee A Display name	uct sub be offe vate sub	escriptions to pred in discou	allow e	end-users to s rrices to end-u	ubscribe f	or products f courage sub:	or certain p scription pu	period. Subscr Irchases.	iption 2	
Manage pro products ca ee A Display name	uct sub be offe vate sub	escriptions to ered in discou	allow ented p	end-users to s prices to end-u	ubscribe f	or products f courage sub:	or certain p	period. Subscr irchases.	iption 2	

#### Figure 41

① Subscription configuration settings are the same for individual products and variant products.

# 3.2.1 Activate subscription

Enable this option to convert a one-off product to a subscription product.



Figure 42

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# 3.2.2 Activate Multiple Subscription

Enable Multiple Subscription Option to configure multiple subscriptions for a product.

ubscription	Duration Opti	ons		(
Daily	Weekly	fonthly	Yearly	~
ubscription	Lenath			6

#### Figure 43

After enabling, the product will be displayed on the shop as shown below,

Food				Name A-Z 0
Women Men		<u> </u>	SUB	$\sim$
Free time & electronics		/ A E N	$\Omega \Omega$	
Manufacturer	~		DQ	טן נט
Colour	~	Y		U
Material	*	Main product with properties	Main product, free shipping	Variant product
Size	~	Size: S		Colour: Red   Size: XL
Target group	~	Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy	Lorem lpsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy	Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy
Price	~	eirmod tempor invidunt ut labore et	eirmod tempor invidunt ut labore et	eirmod tempor invidunt ut labore et
		€19.99*	€20.00*	€19.99*
		Add to shopping cart	Details	Add to shopping cart

#### Figure 44

After enabling the **Multiple Subscription Option**, the product detail page displays multiple product subscription options for the end customer.

estandard Contract 2. Product 2.
Subscription •         Regularly delivery :         2% discount will be applied to your initial subscription cycle when the trial period is completed.         • ergy 3 weeks       Subscription period : For unlimited term & term and the at any time         • ergy 3 weeks       Free Trial: 3 days         • wenty       Free Trial: 3 days         • betty terms: unlimited       Ergit Trial: 5 days free trial period, more to folow!         - 1       Add to subscription cart

# Figure 45

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# 3.2.3 Display name

The entered name will be displayed in the product edit option.

Erectric product		
Free that product		

#### Figure 46

After entering the name, it will be displayed in the "**Edit Product**" option in both the shop front end and the admin interface, as shown below; for more information refer to the topic **4.5 Switch Subscription**.

Switch Product and Quantity			×
Free trial product			~
Quantity			
1			
		Close	Confirm
Figur	re 47		
Edit Product Details			×
Product *			
Free trial product			~
Quantity			
1			
	Back	Co	nfirm

#### Figure 48

# 3.2.4 Convert this product to a subscription-based product

Choose an option to configure the product as a one-off purchase, subscription purchase, or both.

Convert this product to a subscription based product	
Subscription & One-off purchase	~
Subscription & One-off purchase	~
Only subscription	

#### Figure 49

# 3.2.5 Subscription & single buy allowed

The example below shows how it appears in the shop front end when the one-off and subscription options are configured for the product.



#### Figure 50

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# 3.2.6 Select the predefined option for the product detail page

Choose the type of product which should be preselected on the product detail page.

onvert this product to a subscription based product	
Subscription & One-off purchase	~
lect the predefined option for the product detail page	
Subscription Product	~
Subscription Product	·

Figure 51

# 3.2.7 Only subscription allowed

The below example shows how it appears when only the subscription option is configured for the product.



# Figure 52

# 3.2.8 Subscription Interval

Choose the subscription interval here for the period chosen in the following field.

Subscription Interval	0
every	~
every	~
every 2nd	
every 3rd	
every 4th	
every 5th	
every 6th	•

#### Figure 53

# 3.2.9 Subscription Period

Choose the subscription period here based on the interval chosen in the previous field.

bscription Period	0
day	~
day	~
week	
month	
year	

Figure 54

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# 3.2.10 Expire after

Choose an expiration period after which the subscription should expire based on the subscription period chosen.

Expire after	?
Never expire	~
Never expire	~ Ô,
1 day	
2 days	
3 days	

#### Figure 55

# 3.2.11 Subscription Duration Options (Only for Multiple Subscription)

This field appears only when the **Multiple Subscription Option** is enabled. The recurring subscription duration can be set here, which includes daily, weekly, bi-weekly, monthly etc.

ubscription Duration Options	
	~
Daily	
Weekly	
Biweekly	
Every 3 Weeks	
Monthly	
Every 6 Weeks	

Figure 56

# 3.2.12 Subscription Length (Only for Multiple Subscription)

This field appears only when the **Multiple Subscription Option** is enabled. The total number of recurring subscriptions can be entered here in numbers based on the duration set above. The period includes any free trial period provided before synchronizing the first renewal date. (Note: If the field is empty, the subscription will be executed endlessly.)

Subscription Length	?
0	

#### Figure 57

# 3.2.13 Sign-up fee

Enter an initial sign-up fee for a subscription product. It adds a one-time fixed amount payment, which is taken upfront on subscribing to a product.

ign-up fee	0
5.9	€

Figure 58



# 3.2.14 Free trial

Select the duration for the Free trial for a product.

Free trial	
1 day	~
Free trail not allowed	î
1 day	~
2 days	
3 days	
4 days	
5 days	•

# Figure 59

# 3.2.15 Free trial period

Choose a free trial period for the subscription product.

Free trial period	0
days	~
days	~
weeks	
months	

#### Figure 60

# 3.2.16 Description text on detail page

Enter the text that will be displayed on the subscription product information page.

Description text on detail page	- 1
Enter the text want to display in the product detail page	
	11

# 3.2.17 Discount Settings

Figure 61

Enter the discount value in Percentage or Absolute that will be applied for the different subscription recurring (Ex, All recurring, only for first recurring and only for last recurring) value during checkout.

Discount Settings			
Discount applied for			
All recurrings			~
Туре		Value	(2)
Percentage	~	0	%

#### Figure 62



# 3.2.17.1 Subscription Period (Only for Multiple Subscription)

The **subscription period** discount type helps you add multiple discounts to different subscription periods during checkout.

Refer to the steps to allow multiple Discount for the different subscription periods,

Step 1: Select the Subscription period under the Discount applied for

# Step 2: Click Allow Multiple Discounts

Discount Settings		
Discount applied for	<u>_</u>	
Subscription period	~	Allow Multiple Discounts



**Step 3:** Enter the values in the appropriate fields and click **Save Discount** as shown.

Subscription Discount Settings	×
Discount period type *	
Daily	~
Discount pricing type *	
Percentage	~
Value *	
1	%
	Save Discount

Figure 64

The saved discount entry is displayed below.

Discount Settings			
Discount applied for	0		
Subscription period	~ Al	low multiple discou	nts
			I
Discount period type	Discount pricing type	Value	
Daily	Percentage	1	

Figure 65

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icon and select the "Edit" option as shown

To update the discount for your subscription, click on the below.

Discount period type	Discount pricing type	Edit Delete	
Daily	Percentage	1	

#### Figure 66

Update the discount price type and the value under the **Subscription Discount Settings** as shown below.

•••

Subscription Discount Settings	×
Discount peroid type *	0
Daily	
Discount pricing type *	
Percentage	~
Value *	
1	%
	Update discount

#### Figure 67

•••

icon and select Delete, as shown

To delete the entry for the subscription discount, click on the below.

Subscription Discount settings								
iscount applied for	0							
Subscription Period	~	Allow multiple discounts						
Discount period type	Discount pricing type	Edit						
		Delete						
Daily	Absolute	10.25						

#### Figure 68

When delete is selected, there will be a confirmation popup for deleting the subscription discount.

Warning		×
Do you want to delete the Subscription discount period?		
	Cancel	Delete

# Figure 69

As soon as the **Delete** button is clicked, the entry for the subscription discount will be deleted from the section.



# 3.3 Readme instructions

# Tokenization creation during the initial call

The subscription plugin sends the `isSubscriptionOrder` flag in the RequestDataBag object during the Payment HandlerIdentifier function call. So, the payment provider can tokenize the card data based on the flag.

During recurring orders, the token generated helps identify the payment provider and process the recurring payment internally.

# **Recurring Payment handling**

For recurring payment handling, payment providers should add the new `**recurring**` function in their **Payment HandlerIdentifier** file for process the recurring payment.

For SynchronousPaymentHandler:



For AsynchronousPaymentHandler:

public function recurring(AsyncPaymentTransactionStruct \$transaction, RequestDataBag \$dataBag, SalesChannelContext \$salesChannelContext): bool

{

/ Payment provider stuffs /

}

25



# **4 MANAGING RECURRING PROFILES**

# 4.1 Subscription orders overview

Manage the subscription profiles by navigating to **Orders**  $\rightarrow$  **Subscription** as shown below.

6	Administration •	
Ø	Dashboard	
Ф	Catalogues	
ĉ	Orders 🔶 1	Overview
ŝ	Customers	Subscription 🔶 2
G	Content	
₽	Marketing	
-0:	Extensions	
٢	Settings	

# Figure 70

Click **View** to the right of an order as shown below.

G **	dministration •		Subscriptions v							Q	٢	4	
🕐 Das	shboard			Orders (1	)								
Cat	talogues	0	Subscription Number	Sales Channel	Customer name	Order Amount	Status	Interval	Subscription Length	Created	Ending Date ···· ^		5
C) Ord	ders		10047	Demoshop	Norbert Maier	€36.45	Active	1 Dav(s)	6 Dav(s)	25 January 2024	10 February 2024 at 09:38		
Ove	erview										View		Y
Sub	bscription										Delete		
_												_	_

# Figure 71

The subscription details will be displayed under **Overview** as shown below.

scription	Edit Product Manual Execution
rview Transactions	
Details	
Subscription No : 10047	€36.45 25 January 2024 at 04:34
Delivery Interval 1 Day(s)	Next recurring 6 February 2024 at 09:38 🔗
Duration 6 Day(s)	Ending Date 10 February 2024 at 09:38
Free Trial NIL	Last Executed Date 5 February 2024 at 09:38
Current Payment Method	
Prepayment	

Figure 72

26



# 4.2 Recurring profile overview

You can view the recurring order details in the **Transactions** menu, as shown below.

Catalogues					
Orders		Overview Transactions			
<mark>앉</mark> Customers					
Centent					
📢 Marketing		Order history			
- Extensions					
Settings		Cycle	Order number	Status	Date
	~	Free Trial	10044	Success	10 May 2022, 13:27
Sales Channels	÷	1	10057	Success	11 May 2022, 10:27
🗇 Headless					
🗑 Saleschannel	0				
Storefront	⊘				

#### Figure 73

# 4.3 Manual order creation

**Manual Execution** button will be available inside a subscription order, using which merchant can create a recurring order without waiting for the cron to run.

view Transactions	
Details	
Subscription No : 10047	€ <b>36.45</b> 25 January 2024 at 04:34
Delivery Interval 1 Day(s)	Next recurring 6 February 2024 at 09:38 🔗
Duration 6 Day(s)	Ending Date 10 February 2024 at 09:38
Free Trial NIL	Last Executed Date 5 February 2024 at 09:38
Current Payment Method	

#### Figure 74

An overlay will confirm recurring order creation once the manual order creation is clicked.

Manual execution for recurring payments		×
Are you sure you want to run the next recurring cycle ma	anually?	
	Back	Continue

Figure 75 Click **Continue** to create a reccuring order.

)7



# 4.4 Subscription change payment

Changing the payment method in the shop front-end (For end users)

Under **My Account**  $\rightarrow$  **My Subscriptions**, the end user can change the payment method used for paying a particular subscription as shown below.

Hello, Norbert Norbert	Subscription #1004			
Overview	Billing address		Shipping address	
Your profile Addresses Payment methods	Norbert Norbert Hauptstr, 9 66862 Kaiserslautern Germany		Norbert Norbert Hauptstr, 9 66862 Kaiserslautern Germany	
Orders My Subscriptions	Subscription Details		Subscription Information	
⊖→ Log out	Billing Period 1 days cycle repeats until canceler	d	Current Running Cycle	
	Trial Period NIL		Remaining Cycle Until Canceled	
	Recurring Amount €5.40 + SHIPPING COST		Next Renewal Date 30 Aug 2023 🔗	
	Prepayment			
		Figure 76		
hange recurring payı	ment method		×	
				1
Credit/Debit Cards			VISA 🖲	
The amount will be debite	ed from your credit card once the order is	submitted		
The amount will be debite	ed from your credit card once the order is	submitted		
The amount will be debite Card holder name Norbert Norbert	ed from your credit card once the order is	submitted		
The amount will be debite Card holder name Norbert Norbert Card number	ed from your credit card once the order is	submitted		
The amount will be debite Card holder name Norbert Norbert Card number XXXX XXXX XXXX XXXX	ed from your credit card once the order is	submitted		
The amount will be debite Card holder name Norbert Norbert Card number XXXX XXXX XXXX X Expiry date	ed from your credit card once the order is	submitted CVC/CVV/CID		
The amount will be debite Card holder name Norbert Norbert Card number XXXX XXXX XXXX X Expiry date MM / YY	ed from your credit card once the order is	Submitted		
The amount will be debite Card holder name Norbert Norbert Card number XXXX XXXX XXXX X Expiry date MM / YY Google Pay	ed from your credit card once the order is	submitted	(6 Pay)	
The amount will be debite Card holder name Norbert Norbert Card number XXXX XXXX XXXX XX Expiry date MM / YY Google Pay Direct Debit SEPA	ed from your credit card once the order is	submitted	6Pw)	
The amount will be debite Card holder name Norbert Norbert Card number XXXX XXXX XXXX X Expiry date MM / YY Google Pay Direct Debit SEPA Cash on delivery Payment upon receipt	ed from your credit card once the order is	submitted	(GPay)	
The amount will be debite Card holder name Norbert Norbert Card number XXXX XXXX XXXX X Expiry date MM / YY Google Pay Direct Debit SEPA Cash on delivery Payment upon receipt Pay in advance and ge	ed from your credit card once the order is	submitted	GPay)	
The amount will be debite Card holder name Norbert Norbert Card number XXXX XXXX XXXX X Expiry date MM / YY Google Pay Direct Debit SEPA Cash on delivery Payment upon receipt Paid in advance Pay in advance and ge Invoice Payment by invoice. S	ed from your credit card once the order is	submitted		
The amount will be debite Card holder name Norbert Norbert Card number XXXX XXXX XXX X Expiry date MM / YY Google Pay Direct Debit SEPA Cash on delivery Payment upon receipt Paid in advance Pay in advance and ge Invoice Payment by invoice. S Save Cancel	ed from your credit card once the order is	submitted	(Fa)	

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# 4.5 Switch Subscription

Update the products and Product quantity from the shop back-end (For Shop admin)

Novalnet Subscriptions provides a wide range of options to update the product and product quantity for any subscription orders; Under **Orders**  $\rightarrow$  **Subscription**, choose respective subscription orders and click **Edit Product** as shown below.

Subscription	Edit Product Manual Execution
Overview Transactions	
Details	
Subscription No : 10047	€5.40
Active V	29 August 2023 at 11:52
Delivery Interval	Next recurring
1 Day(s)	30 August 2023 at 11:52 🔗
Duration	Ending Date
Endless Subscriptions	Until Canceled
Free Trial	Last Executed Date
NIL	29 August 2023 at 11:52
Current Payment Method	
Prepayment	
	Figure 78
Edit Product Details	×

roduct *	
Variant product ( Size: XL   Colour: Red )	×
uantity	
2	
	Back Confirm

Figure 79

29



# Update the products and Product quantity from the shop front-end (For end users)

End users can update the product and product quantity for any subscription order, under My Account  $\rightarrow$  My Subscriptions as shown.

Hello, Norbert RK Overview	Subscrip	otion #10596 🛛 🗠	tive			Suspend Cancel
Your profile	Billing addre	ss		Shipping add	iress	
Addresses	Norbert Maier			Norbert Maier		
Payment methods	Hauptstr 9	autora		Hauptstr 9	autora	
Orders	Germany	autern		Germany	autern	
My Subscriptions	Subscription	Details		Subscription	Information	
G→Log out	Billing Period Recurrs 6 time	(s) 1 days cycle		Current Runnin 1	ng Cycle	
	Trial Period NIL			Remaining Cyd 5	le	
	Recurring Ame €19.99 + SHIPF	ount PING COST		Next Renewal 6 Feb 2024 🔗	Date	
	Current Payme Prepayment 🖌	ent Method ⋟				
	Product Info	rmation				
	Pos.	Product	Quantity	Unit price	Subtotal	Action
	1	RK Test Product	1	€15.39	€15.39	Edit Product



witch Product and Quantity	×
Product*	
Main Product ( Size:S )	~
Quantity	
1	
	Close Confirm
	Close Conf

Figure 81

# 4.6 Renewal for an expired order

The **Renewal order button** will be available inside a subscription order when the order is in expired status; during this time, the merchant can renew an expired subscription order.

6'	Administration •		All 😽 Find products, customers, orders		م	0 🗸
	Dashboard Catalogues Drefers Dverview Subscription	< 6	Overview Transactions		Renewal	
Кран С≣с С С С С С С С С С С С С С С С С С С	Justomers Sontent Aarketing Extensions Settings		Subscription No : 10309 Expired	Next recurring 4 February 2024 at 13:13	€1.99 30 January 2024 at 13:13	
Sales C ଲି ଜ ଲି ମ ଲି କ ତି C	Channels () emoshop () eadless uhebons () oblapse menu		Duration 4 Day(s) Free Trial 1 Day(s) Gurrent Payment Method Invoice	Ending Date 4 February 2024 at 13:13 Last Executed Date 5 February 2024 at 05:05		

#### Figure 82

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Once the **Renewal** button is clicked, an overlay will be shown for renewal order creation.

Subscription Renewal	×
Subscription Interval *	0
1	
Expire after	0
Never expire	~
	Back Renewal

#### Figure 83

Click on **Renewal** to create the renewal order.

# 4.6.1 Subscription Interval

This field is filled by default from the end customer's initial order.

Subscription Interval *	0
1	

#### Figure 84

# 4.6.2 Expire after

Choose a period after which the subscription expires.

Expire after	0
Never expire	~
Never expire	
1 day	
2 days	
3 days	
4 days	
5 days	
6 days	
7 days	
8 days	
9 days	
10 days	

# Figure 85

# 4.7 Subscription Cancellation from Shop admin panel

To cancel the subscription, navigate to **Orders**  $\rightarrow$  **Subscription** in the shop admin panel and choose the subscription order. Next, change the status to **Cancelled** as shown below.

6	Administration	•		All 👻 Find produ	ucts, customers, orders		م	0 🗘
0 6 0	Dashboard Catalogues Orders Overview		<del>ت</del> >	Subscription Overview Transact	tions	Edit Pro	duct Manual Execution	
© ¢ ↓ 10 38	Subscription Customers Content Marketing Extensions Settings			Details	Subscription No : 10047 Active v placeholder goes here Active Peerding Cancel	Next recurring 6 February 2024 at 09:38 Ø	€36.45 25 January 2024 at 04:34	
Sale Bi Bi Bi C	s Channels Demoshop Headless Suhehon Collapse menu			1 Day(s) Duration 6 Day(s) Free Triat NIL Current Paymen Prepayment	Support Support Support Grading Failed	Ending Date 10 February 2024 at 09:38 Last Executed Date 5 February 2024 at 09:58		

#### Figure 86

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Soon after the order status changes, a cancel window appears. Enter a reason and click **Cancel** as shown below.

Cancel		×
Cancellation Reason *		
	Back	Cancel

Figure 87

# 4.8 Subscription Suspend from Shop admin panel

You can suspend an existing subscription order for a certain period. Navigate to **Orders**  $\rightarrow$  **Subscription** in shop admin panel and choose the subscription order. Next, change the status to **Suspended**, as shown below.

6 Administration •	All V Find products, customers, orders P	• 🗘
<ul> <li>Dashboard</li> <li>Catalogues</li> </ul>	C C Subscription Edit Product Manual Execution	
Crders	Overview Transactions	
Subscription		
Customers	Details	
Marketing	Subscription No : 10047 €36.45 Active 25 January 2024 at 04:34 International Contemport	
<ul> <li>Settings</li> </ul>	Active         Next recurring           Delivery Inter         Pending Cancel         6 February 2024 at 09-38            1 Dayley         On Hold         6 February 2024 at 09-38	
Sales Channels 💮	Duration Cancelled Ending Date	
簡 Demoshop ©	6 Day(s) Failed International Last Executed Date	
Headless	Free Triat Last Executed Date NIL 5 February 2024 at 09:58	
Collapse menu	Current Payment Method Prepayment	

#### Figure 88

After changing the status to **Suspended**, an overlay will be shown in order suspension confirmation. Choose the reason for suspending the order and click **Suspend** as shown below.

Suspend	×
Suspend Reason *	
	Back
	Figure 89

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# 4.9 Reactivate subscriptions

You can reactivate the suspended or cancelled subscription order after certain period of time. Navigate to **Orders** → **Subscription** in the shop admin panel and choose the subscription order. Next, change the status to **Active** as shown below.

6	Administration •	All V Find products, customers, orders D	4
Ø	Dashboard	< 🔂 Subscription	
Ъ	Catalogues		
۵	Orders	Overview Transactions	
R			
G			
Å	Marketing	Subscription No : 10075         €10.00           Suspended         12 April 2022, 06:43	
-@:	Extensions	placeholder goes here	
0	Settings	Delivery Interva Pending 1 Day(s) Pending Cancel 11 July 2022, 00:00	
		Duration Suspended Ending Date	
Sales	Channels 🕀	Endless Subscript Cancelled Until Canceled	
圌		Free Trial         Last Executed Date           90 Dav(s)         18 May 2022, 10:17	
圌		Suspended Date Suspended Reason	
٢	Headless	18 May 2022, 10:17 NIL	

Figure 90

Once the order status is changed to **Active**, an overlay will be shown for order active confirmation. Click **Active** as shown below.

Active		×
Are you sure you want to continue?		
	Back	Active

Figure 91



# **5 UNINSTALLATION**

To uninstall the Novalnet Subscription Plugin, please follow the steps below:

**Step 1:** Navigate to **Extensions** → **My extensions** as shown below.



Figure 92

**Step 2:** Then click O the toggle switch to deactivate the **Subscriptions** plugin as shown below.



# Figure 93

Step 3: To uninstall the Novalnet Subscription plugin, click Uninstall as shown below.

6	Administration	Extensions V Find extensions	Q
Ø	Dashboard	My extensions	Upload extension
Ф	Catalogues	Apps Thomas Decommondations Shanuare Account	
Ê	Orders	Apps memes recommendations shopware Account	
လို	Customers	Hide inactive extensions	Last updated ¥
G	Content		
Å	Marketing	Subscriptions (inactive)     Version: 2.3.1	•••
	Extensions	induited. 00/00/2024	Uninstall
	Settings		

#### Figure 94

**Step 4:** Click Otoggle to **Remove all plugin data permanently** and click **Uninstall** as shown below.



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**Step 5:** To delete the Novalnet Subscription plugin, click **Remove** as shown below.

6	Administration	Extensions 💙 Find extensions	Q
0	Dashboard	My extensions	Upload extension
С	Catalogues		
ĉ	Orders	Apps Themes Recommendations Shopware Account	
e,	Customers	Hide inactive extensions	Last updated ~
ſ	Content		
Å	Marketing	Subscriptions     Version: 2.3.1	Install
÷©÷	Extensions		Remove
ŝ	Settings		

#### Figure 96

**Step 6:** In the pop-up notification, click **Remove** as shown below.

"Subscriptions" remove	×
If you remove the extension, you can no longer use it. Are you sure you want to remove the extension?	
Cancel	Remove

Figure 97

# **6 TECHNICAL SUPPORT THROUGH NOVALNET**

For any questions or further enquiries, please contact one of the following departments per your requirements. Our in-house experts are ready to assist you in case of queries or issues.

For installation assistance contact technic@novalnet.de or call +49 89 9230683-19.

If you have any recommendations or suggestions for improvement, kindly share your thoughts with us at technic@novalnet.de or call us at +49 89 9230683-19.

For a **merchant account, new payment plugin or additional payment methods,** please get in touch with <u>sales@novalnet.de</u> or call +49 89 9230683-20.

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