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# Installation Guide for

# **Shopware 6 Novalnet Plugin**

Version	Date	Remarks
13.5.2	10.05.2024	[Enhanced] Optimised Novalnet Payment plugin to support Novalnet
		subscription plugin features
		[Enhanced] Novalnet payment plugin has been optimized for new testcase

() For previous version changelog, go to

https://github.com/Novalnet-AG/shopware-6-payment-integration-novalnet/releases

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# **1 QUICK SETUP**

This guide describes the quick installation procedure of the Novalnet payment plugin with your shop system and how to start accepting payments worldwide. For this integration, a Novalnet merchant account is needed to accept Novalnet payments, so please make sure that you have received your merchant account details from our sales team. If not, drop a mail to <u>sales@novalnet.de</u>

This Novalnet payment plugin version (13.5.2) supports the following versions of Shopware 6:



To get started:

- 1. Log in to the Novalnet Admin Portal with your merchant account details (user credentials).
- 2. Log in to your Shopware 6 shop system.
- 3. Make sure that you have extracted the payment plugin package from the zip file you have received. If you have received only the installation guide without the payment plugin package (zip file), install the payment plugin via composer.

# **1.1 Plugin Installation**

# 1.1.1 Plugin Installation via Composer

Follow the steps below to install the Novalnet payment plugin via composer from the shop root directory. **Step 1:** Run the following command in your terminal to upload the Novalnet payment plugin,

# composer require novalnet/shopware6-payment

Step 2: Run the following command in your terminal to refresh the Novalnet payment plugin and its status,

php bin/console plugin:refresh

Step 3: Run the following command in your terminal to install, activate and clear the cache,

php bin/console plugin:install --activate --clearCache NovalnetPayment

Tonce you have installed the Novalnet payment plugin through composer, skip the section 1.1.2 Plugin

Installation via Package.

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# 1.1.2 Plugin Installation via Package

To install the Novalnet Payment Plugin, please go to your shop admin panel and follow the below steps,

**Step 1:** Navigate to **Extensions**  $\rightarrow$  **My extensions** in your shop admin panel as shown below.



#### Figure 1

**Step 2:** Click **Upload extension** and choose the **NovalnetPayment.zip** file included in the Novalnet Shopware6 plugin package.



#### Figure 2

Step 3: Once uploaded, the Novalnet Payments plugin will be shown under the Apps tab as shown below.



Figure 3

5



Step 4: Now click Install to set up Novalnet Payments.

6	Administration •	Extensions V Find extensions	٩
Ø	Dashboard	My extensions	Upload extension
С	Catalogues		
۵	Orders	Apps Themes Recommendations Shopware Account	
လို	Customers	Hide inactive extensions	Last updated V
ſ	Content		
4	Marketing	Novalnet Payments Version: 13.5.2	Install
	Extensions		
ŝ	Settings		



# 1.1.3 Upgrading the Novalnet Payment Plugin

- You can get the updated plugin directly from the Shopware store by contacting our <u>technical team</u> or via <u>Novalnet homepage</u>.
- Earlier version of the Novalnet Payment plugin should be installed in the shop to make the Store update.

# 1.1.4 Plugin Update via Composer

Update the Novalnet Payment plugin in your shop system to the current version without changing the previous plugin configurations. Before upgrading the plugin, uninstall the existing Novalnet payment plugin.

Follow the below steps to upgrade the latest Novalnet payment plugin via composer from the shop root directory,

Step 1: Run the following command in your terminal to uninstall Novalnet payment plugin,

bin/console plugin:uninstall NovalnetPayment

Step 2: Run the following command in your terminal to upload the updated Novalnet payment plugin,

composer require novalnet/shopware6-payment

Step 3: Run the following command in your terminal to refresh the Novalnet payment plugin status,

php bin/console plugin:refresh

**Step 4:** Run the following command in your terminal to **update** and **clear the cache** in the Novalnet payment plugin,

php bin/console plugin:update --clearCache NovalnetPayment

Step 5: Run the following command in your terminal to install, activate and clear the cache.

php bin/console plugin:install --activate --clearCache NovalnetPayment



# 1.1.5 Updates (Local Update)

You can update the Novalnet Payment plugin to the current version in your shop backend without changing the previous plugin configurations.

✤ The local update doesn't require a Shopware account login.

Follow the below steps to update the plugin.

Step 1: Navigate to Extensions -> My extensions and click Upload extension as shown in Figures 1 and 2

**Step 2:** Click more options icon under **Novalnet Payments** and then click **Update** to < latest version>.

Dashboard	My extensions	Upload extension
Catalogues	Anno Thomas Decommendations Chammer Account	
Orders	Apps i nemes Recommendations Snopware Account	
Customers	Hide inactive extensions	Last updated ~
Content		
Marketing	Novalnet Payments     Version: 13.5.1 Update     Installed: 08/05/2024	
Extensions		Update to 13.5.2
Settings		Uninstall
	Drders Sustomers Scontent Aarketing Extensions	Apps Themes Recommendations Shopware Account  Apps Themes Recommendations Shopware Account  Hide inactive extensions  The inactive extensions  Arketing  Cxtensions  Content  Content

# Figure 5

**Step 3:** Next, the updated version of the Novalnet Payment plugin will be listed under **Apps**, as shown below.

6	Administration •	Extensions 👻 Find extensions	Q
Ø	Dashboard	My extensions	Upload extension
С	Catalogues		
۵	Orders	Apps Themes Recommendations Shopware Account	
ŝ	Customers	Hide inactive extensions	Last updated 🗸
G	Content		
\$	Marketing	Novalnet Payments     Version: 13.5.2 Installed: 08/05/2024	
	Extensions		
ŝ	Settings		

Figure 6



Step 4: Uninstall the plugin as a next step to update it.

ଡ଼	Administration •	Extensions V Find extensions	٩
Ø	Dashboard	My extensions	Upload extension
Ф	Catalogues	Apps Themes Recommendations Shopware Account	
Ċ	Orders	Apps Themes Recommendations Shopware Account	
e,	Customers	Hide inactive extensions	Last updated 🗸
G	Content		
Å	Marketing	Novalnet Payments (inactive)     Version: 13.5.2 Installed: 08/05/2024	•••
œ	Extensions		Uninstall
ŝ	Settings		



**Step 5:** Disable the toggle **Remove All App Data Permanently** in the pop-up notification and click **Uninstall**.

"Novalnet Payments" uninstall	×
If you uninstall the extension, you can no longer use it. Are you sure you want to uninstall the extension?	
Remove all app data permanently	0
Cancel	ninstall

Figure 8

Step 6: Refer to the topic 1.1.2 Plugin Installation via Package to install the plugin as shown in Figure 4

# 1.2 Global Configuration in the Shopware shop system

The main configuration occurs in your Shopware 6 shop system as well as in the Novalnet Admin Portal.

In your Shopware 6 shop admin panel navigate to **Settings**  $\rightarrow$  **Extensions**  $\rightarrow$  **Novalnet** as shown below.



Figure 9



Next, you will be forwarded to the Global Configuration page to enter the following keys in Novalnet API Configuration:

- **Product activation key** a unique token for merchant authentication and payment processing.
- Payment access key a secret key assigned to each merchant that encrypts the data to avoid user manipulation and fraud.

**Tariff ID** - a unique identifier created based on the tariff type at Novalnet.

Novalnet AP	Pl Configuration
() Your	project is in test mode
Please read the merchant acco	e <b>Installation Guide</b> @ before you start and login to the <u>Novalnet Admin Portal</u> @ using your merchant account. To get a unt, mail to <u>sales@novalnet.de</u> or call +49 (089) 923068320
	ce: Payment plugin configurations are now available in the <u>Novalnet Admin Portal</u> C. Navigate to the Projects > choose Payment plugin configuration, to configure them.
	s you to verify the payment method behaviour before going into production mode by using test payment data. Access est payment data available Here &
Product activat	ion key *
Payment acces	s key *
Select Tariff ID	. •

#### Figure 10

To get your **Product activation key** and **Payment access key**, go to the **Novalnet Admin Portal**, navigate to the **Projects** menu and choose your project as shown below.

NOVALNET AG								Q Search		MID 4 A TEST MODE	-		6
Q Search	Own Pr	ojects 👻									Create n	ew project	
🛃 Statistic	😭 Proje	cts (URL's/Sales (	channels) processed at No	valnet. Here you can add new	projects by clicking on "Create new projec	t" button at the top right							
🚯 Dashboard	٥	S.No	Project ID	¢	Project		URL		On-Hold	Activated			
Manual processing		1	14	SHOPWARE DEMO SHOP		https://shopware.novalnet.de			8	0		<i>m</i>	
Dunning & Debt collection												0	
Additional Services												•	
🛦 Projects 🔶 🚺													

#### Figure 11

Click API credentials, and copy the API Signature (Product activation key) and Payment access key.

	C, Search MID 4 A TEST MODE	1
Q Search	Own Projects > SHOPWARE DEMO SHOP [14] * Third party Projects *	reate new project
Dashboard	Project Overview Payment Methods Fraud Modules Payment form API credentials Email notifications Payment plugin configuration	
🗠 Statistic		reate new Tariff
Manual processing	🛛 Payment access key a87ff079a2f3e71d9181a67b7542122c 🔶 3	
🚉 Debtor management	@ Project ID 14	
Dunning & Debt collection	API Signature (Product activation key)     n7/bc7cb5t (doU3HVoym7MQ44qonbob)bilmmdilop qiEH3gNbeWifHAh] (f7cpn7pc     2     Tariff ID's     30     SHOPWARE DEMO TARIFF	
Z Invoice & Payout		



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Paste the **Product activation key** and **Payment access key** in the respective fields in your shop admin panel. Next, choose the Tariff ID from the **Select Tariff ID** drop-down menu you have created at the <u>Novalnet Admin Portal</u>.

Novalnet API Configurat	
<ul> <li>Your project is in te</li> </ul>	ist mode
Please read the Installation Gu	ide ♂ before you start and login to the <u>Novalnet Admin Portal</u> . ⊘ using your merchant account. To ge s©novalnet.de or call +49 (089) 923068320
	gin configurations are now available in the <u>Novalnet Admin Portat</u> Ø. Navigate to the Projects > choose configuration, to configure them.
Novalnet allows you to verify the the Novalnet test payment data	he payment method behaviour before going into production mode by using test payment data. Access a available $\underline{Here}\ \mathcal{C}$
Product activation key *	
7ibc7ob5 xtJEH3gNbeWJfIH	lah  nbobijbnmdii0poyw doU3HJVoym7MQ44qf7cpn7pc
Payment access key *	
a87ff679a2f3e71d9181a67b7	542122c
Select Tariff ID *	
One-time pay with transferre	ad amount 🗸 🗸
Enable Order Confirmation	n E-mail
	Figure 13
	Figure 15
Sa	rigure 15

# Enable Order Confirmation E-mail

Enable this configuration to send another Order Confirmation e-mail with Novalnet transaction details to the end customer for orders made through **Invoice**, **Invoice with payment guarantee**, **Instalment by invoice**, **Direct debit SEPA with payment guarantee**, **Instalment by SEPA direct debit**, **Prepayment**, **Cashpayment**, **and Multibanco** payments.

Enable Order Confirmation E-mail	?
Figure 14	

 (By default initial Order confirmation e-mail will send to end customers without Novalnet transaction details)

# Payment onhold status

Set the status that will be used for on-hold orders until the transaction is confirmed or cancelled.

nent onhold stat	45	
uthorized		~
uthorized		

Figure 15



# Payment completion status

Set the status that will be used for completed orders.

Payment completion status	0
Paid	~

# Figure 16

# 1.2.1 Notification/Webhook configuration in the Novalnet Admin Portal

In the **Global Configuration** page, you will find your **Notification / Webhook URL** under **Notification / Webhook URL Setup**, as shown below.

Notification / Webhook URL	(2)
https://shopware.novalnet.de/novalnet/callback	

#### Figure 17

Click Configure to setup your Notification / Webhook URL in the Novalnet Admin Portal.

https://shopware.novalnet.de/novalnet/callback Configure	Notification / Web	iook URL		0
Configure	https://shopwa	e.novalnet.de/novalnet/callback		
	Configure			

#### Figure 18

After successful configuration, your shop **Notification / Webhook URL** will be linked with your Novalnet Merchant account, which can be seen under the **Vendor script URL/ Notification & Webhook URL** field of your project as shown below.

NOVALNET AG			۲	Q Search MID 4 A TEST MODE 🗮 🗃 😩
Q Search	Own Projects > SHOPWARE DEMO SHOP (14) -	Third party Projects 🗢	-0	> Create new project
Ø Dashboard	Project Overview Payment Methods	Fraud Modules Payment form API credentials	Email notifications Payment plugin configuration	
🗠 Statistic			-	> Create new Tariff
Manual processing	Vendor script URL / Notification & Webhool	URL https://	shopware.novalnet.de/novalnet/callback 📝 Edit	- 2
Lebtor management				

#### Figure 19

In your shop system, you can also manually test the Webhook URL manually and send notification emails to specific email address mentioned here.

Notification / Webhook URL	•
http://shopware.novalnet.de/novalnet/callback	
Configure	
Allow manual testing of the Notification / Webhook URL	9
Send e-mail to	0

#### Figure 20

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- Notification / Webhook URL Required to keep the merchant's database/system updated and synchronized with Novalnet (for example, up-to-date transaction status delivery).
- Allow manual testing of the Notification / Webhook URL Enable this to manually test the Novalnet Notification / Webhook URL. Disable this before setting your shop system live, to block unauthorized API calls from external parties.
- Send e-mail to Every execution will be sent as a message to the e-mail address defined in this field.

# 1.3 Payment Activation in the Novalnet Admin Portal

All the Novalnet-supported payment methods can be viewed here: <u>www.novalnet.com/payment</u>. If you have any questions related to the payment methods or have additional payment method requests, please contact <u>sales@novalnet.de</u>

To activate the <u>preferred payment methods</u> for your website, navigate to <u>Novalnet Admin Portal</u>  $\rightarrow$  **Projects**  $\rightarrow$  choose your project  $\rightarrow$  **Payment Methods**  $\rightarrow$  click **Edit Payment Methods** in the top right corner as shown below.

NOVALNET AG				۲	Q, Search	MID 4 🔺 T	EST MODE 📕 👪 💄
Q Search	Own Projects > SHOPWAREDEMO SHOP (	14) • Third party Projects •				2-	Create new project
Ø Dashboard	Project Overview Payment Met	thods Fraud Modules Payment form API crede	ntials Email notifications Payment plugin configu	ration		Payment plugin configuration	Edit Payment Methods
🗠 Statistic							
Manual processing	VESA	Credit Card		0			
Point Of Sale (POS)	1	Invoice with payment guarantee		0			
🚉 Debtor management	SEPA	Direct Debit SEPA		0			
🏦 Dunning & Debt collection	SEPA	Direct debit SEPA with payment guarantee		0			
₽ Invoice & Payout	Barrahian Brviaccon	Barzahlen/viacash (Deutschland)		•			
🔑 Additional Services	PayPal	PayPal		Configure			
A Projects	SOFORT	Sofort online bank transfer		0			
Risk management	Bancontact	Bancontact		0			
C Subscription		iDEAL (online bank transfer Netherlands)		•			
Marketplace/Affiliate	êps	eps (online bank transfer Austria)		0			
S Instalment	giro pay	giropay		0			
Cashdesk	Proteinvy	Przelewy24 (online bank transfer Poland)		0			
💄 Account 🖣	9	Postfinance card		Configure			
FAQ & Support		Postfinance		Configure			
	MB	Multibanco		Compare			
	<b>P</b>	Trustly		0			
				-			
		Online bank transfer		0			
	<b>∉</b> Pay	Apple Pay		Configure			
	🔝 Alipay'	Alipay		0			
	G 22.27	WeChat Pay		•			
	-	Instalment by invoice		0			
	S€PA	Instalment by SEPA direct debit		•			0

Figure 21

12



Next, select the preferred payment methods and click **Update** to activate them, as shown below.

			🔺 Q. Search MID 4 🔺 TEST MODE 🗮 👪 💄
Empowering Payment	Own Projects > SHOPWARE DEMO SH	HOP (14) Third party Projects	Create new project
Q Search	Project Overview Payment	O     Methods Fraud Modules Payment form API credentials Email notifications	
Ø Dashboard	SEPA	Direct Debit SEPA	
🗠 Statistic	VISA	Credit Card	
Manual processing	Barzehlen     Mikacash	Barzahlen/viacash (Deutschland)	
Rev Beta			
Dunning & Debt collection	SOFORT	Sofort online bank transfer	
≓ Invoice & Payout	PayPal	PayPal	
🖌 Additional Services	Bancontact	Bancontact	0
🚓 Projects	êps	eps (online bank transfer Austria)	•
€ Subscription	Giro pay	giropay	۵
Marketplace/Affiliate	MB	Multibanco	
S Instalment	Przekwy24	Przelewy24 (online bank transfer Poland)	0
		Postfinance card	0
Cashdesk	National (	Postfinance	
Account	BANK	Online bank transfer	
FAQ & Support		Instalment by invoice	
	S€PA		8
	SEPA	Instalment by SEPA direct debit Direct debit SEPA with payment guarantee	
	8	Invoice with payment guarantee	
		IDEAL (online bank transfer Netherlands)	
	<b>é</b> Pay	Apple Pay	
	Alipay'	Alipay	8
		WeChat Pay	
	G Pay	Google Pay	
	9	Trustly	٥
		Prepayment / Invoice	
	Update		

#### Figure 22

To use the Apple Pay payment method, go to **Payment Methods**  $\rightarrow$  **Apple Pay**  $\rightarrow$  **Configure**  $\rightarrow$  **Add new domain** in the <u>Novalnet Admin Portal</u> as shown below.

						Q, Search	MID 4 🔺 TEST M	DDE 💻	· ·
Q Search	Own Projects > SHOPWAR	te demo shop (14) 🔻	Third party Projects 💌					Create new	w project
₩ Statistic	Project Overview	Payment Methods	Fraud Modules Payment form API of	redentials Email notifications					
Ø Dashboard		1						Edit Payment Me	ethods
Manual processing	<b>é</b> Pay	Apple Pay		🖉 Configure 🔶 2					
Lustomers					x				
Dunning & Debt collection			Apple Pay Configuration						
₽ Invoice & Payout			Register and verify domain						
Additional Services			Add new domain 🕂 3						
A Projects	Data protection   Imprint		Client Key	0f84e6cf6fe1b93f1db8198aa2eae719				0	Novalnet 2022
C Subscription			Domain list						
Marketplace/Affiliate									
🛢 Instalment									
Cashdesk									
🙎 Account 📕									
FAQ & Support									

#### Figure 23

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Next, enter the shop domain where you want to enable Apple Pay and click 'Download verification file.' Host this verification file in the root directory of your domain.

For example, the path should be:

https://shopware6.novalnet.de/.well-known/apple-developer-merchantid-domain-association



Figure 24

- Please note: If the '.well-known' directory is not found, create it before proceeding.

To use the **PayPal** payment method, configure the **PayPal API** details in the <u>Novalnet Admin Portal</u> as shown below.

NOVALNET AG					Q Search Mil	0.4 🔺 TEST MODE 🗮 👪
Q Search	Own Projects > SHOPWARE DEMO SHOP (14)					Create new project
Statistic	Project Overview Payment Methods	Fraud Modules Payment form	API credentials Email notifications			
😰 Dashboard						Edit Payment Methods
Manual processing	PayPal PayPal		Configure -	2		
Dunning & Debt collection	Туре	Confirmation	Recurring payments	Refund support	Dispute support	Overview
≓ Invoice & Payout	WALLET	Yes Paypal Configuration	Чик	Yes X	No	
Additional Services		API User Name*				
Projects		API Password*				
3 Subscription	Data protection   Imprint	API Signature*				© Novain
🚰 Marketplace/Affiliate			Transactions" option activated at PayPal in your PayPal vi	account, to process the		

#### Figure 25

To use the **PostFinance** payment method, configure **Ep2-Merchant ID** details in the <u>Novalnet Admin Portal</u> as shown below.

NOVALNET AG					Q Search	MID 4 🛕 TEST MODE 🗮 👪	
Q Search	Own Projects > SHOPWARE DEMO SHOP (14) *					3 Create new pr	oject
لعمال Statistic	Project Overview Payment Methods	Fraud Modules Payment form	API credentials Email notifications				
🚳 Dashboard						Edit Payment Method	
Manual processing	Postfinance		Configure -	2			
Dunning & Debt collection	Туре	Confirmation	Recurring payments	Refund support	Dispute support	Overview	
≓ Invoice & Payout	ONLINE-BANK-TRANSFER	PostFinance configuration			No		
& Additional Services		Ep2-Merchant ID					
🍰 Projects							
C Subscription	Data protection   Imprint	Update 🔶 3	1	_		© Nov	valnet 2022

# Figure 26

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# 1.4 Payment Activation in the Shopware shop system

After activating the payment methods in the <u>Novalnet Admin Portal</u>, you must enable these payment methods in your shop admin panel to display them on your shop checkout page. Navigate to **Settings**  $\rightarrow$  **Shop**  $\rightarrow$  **Payment methods** as shown below.

⑦ Dashboard			
Catalogues	Settings		
Corders Shop - 2			
R Customers System			
Content Extensions	Address settings	Basic information Cart settings	
📢 Marketing	Countries	€ Currencies 83 Customer grou	ips
Extensions			
🕄 Settings 🛶 🚹	Delivery times	Documents 🗠 Email template	5
Sales Channels ③	Essential characteristics	Re Flow Builder Import/Export	
的 Headless 교 shopwareó ②	P Languages	-Ð Log-in & sign-up	
	Number ranges	Payment methods	
	Rule builder	Rg Salutations Scale units	
	Search	D SEO D Shipping	
O Collepse menu	Sitemap	Snippets 🧭 Tags	
Norbert Maier ~	Tax		

#### Figure 27

Click toggle to activate the Novalnet payment as shown below G Administration All V Find products, customers, orders.. Q < @ Payment methods English Catalogue Edit display order in checkout Content Marketing Novalnet Payment Secured and trusted means of accepting all payment methods supported worldwide. Novalnet provides the most convenient way to increase your sales and deliver seamless checkout experience for your customers. Settings N Edit details 🚺 Active

Figure 28



# 1.4.1 Payment Activation in the Sales Channel in the Shopware shop system

Once the payment methods are enabled, you must enable **Novalnet Payment** separately for each Sales Channel available in your shop system by navigating to each Sales Channel from the main menu. Under **Payment and shipping**, choose **Novalnet Payment** and click **Save** as shown below

G Administration *	All v Find products, customers, orders	م
<ul> <li>Dashboard</li> <li>Catalogues</li> </ul>	< 🗉 Demoshop	English v Save
Customers	Payment and shipping - 2	4
C Content	Payment methods Cash on delivery Novalnet Payment	Default payment method * Cash on delivery
Marketing     Extensions	Multibanco   PayPal Products for Shopware 6     MvBank   PayPal Products for Shopware 6	Default shipping method * Standard
Settings	Novalnet Payment	Default currency *
Sates Channels 💮 🗃 Demoshop 💶 1 👁	OX00 [ PayPal Products for Shopware 6     Paid in advance	Euro  VAT is displayed. The total
	Vet a concentrative for section applying our (position), ouring orthonous serve position a mornous VAT amount is calculated by adding up all individual VAT values.	n n a angeng an 110 total

#### Figure 29

When the Novalnet payment methods are enabled for a Sales Channel in the shop admin panel, they will be listed on the shop checkout page as shown below.

Complete order		
Terms and conditions and cancellation	policy	
Please note our cancellation policy.		
I have read and accepted the general term	s and conditions.	
Shipping address		Billing address
Norbert Maler Hauptstr, 9 66862 Kalserslautern Germany Change shipping address		Max Mustermann Musterstr. 2 12345 Musterhausen Poland Change billing address
Payment method		Shipping method
		Standard
○ Credit/Debit Cards	VISA 🜨 🚍	⊖ Express
○ MB Way	MB www	
O Direct Debit ACH	<u>#</u> #	
🔿 Payconiq	60 percents	
🔿 Invoice		
O Prepayment		
○ PayPal	Payfor	
O Bancontact	ere tet	

Figure 30

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# 1.5 Payment Configuration in the Novalnet Admin Portal

For additional payment configuration settings for each payment method, navigate to <u>Novalnet Admin</u> <u>Portal</u>  $\rightarrow$  **Projects**  $\rightarrow$  {choose your project}  $\rightarrow$  **Payment plugin configuration** on the right. Then, choose the required payment methods, configure the additional payment settings, and save the changes made.

NOVALNET AG		۲	Q Search	MID 4	🔺 TEST MO	DE		*
Q Search	Own Projects > SHOPWARE DEMO SHOP 👻					Create n	ew projec	•
🕑 Dashboard	Project Overview Payment Methods Fraud Modules Payment form API credentials Email notifications Payment plugin configuration							
₩ Statistic	<b>†</b>							
Manual processing	Global configuration *					Customiza	ition	
🚉 Debtor management	Display payment method logo Control Co							
. 🏦 Dunning & Debt collection	List of payments for the shop backend Payment by invoke X Prepayment X Multibanco X Direct debit (SEPA) X Cash Payment X							
₽ Invoice & Payout	Savi							
🔑 Additional Services	-							
🚠 Projects 🔶 🚹								

#### Figure 31

# 1.5.1 Display payment method logo

By enabling this option, all payment logos will be displayed on the checkout page.

Display payment method logo

#### Figure 32

# 1.5.2 Display invoice payments

This option is available only for **Payment by invoice** and **Prepayment** methods:

The payment name will be displayed on the checkout page by enabling these payments.

Display invoice payments	Payment by invoice × Prepayment ×
--------------------------	-----------------------------------

#### Figure 33

# 1.5.3 List of payments for the shop backend

This option is available only for the following payment methods:

Payment by invoice, Prepayment, Multibanco, Direct Debit SEPA and Barzhalen/viacash methods:

Select the desired payment methods to enable order creation from the shop admin panel.

List of payments for the shop backend Payment by invoice X Prepayment X Multibanco X Direct debit (SEPA) X Cash Payment X

#### Figure 34

Refer to the chapter <u>4.4 Admin order creation</u> for more information about creating an order from the shop admin panel.

Refer to chapter <u>3 ADDITIONAL CONFIGURATION</u>, for more payment configurations.

- If you have any recommendations or suggestions for improvement, kindly share your thoughts on further developing our payment plugin at <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.
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# 1.6 Readme procedures

# 1.6.1 To display the Novalnet transaction details

Follow the steps below to display the Novalnet transaction comments in the shop order mail.

**Step 1**: Navigate to **Settings**  $\rightarrow$  **Shop**  $\rightarrow$  **Email templates**  $\rightarrow$  **Type**  $\rightarrow$  choose **Enter payment state: Paid** and click **Edit** to view the **HTML** section under **Mail text**.

Settings > Email templates		English 🗸	Add 🗸		
Templates	0	Туре …	Description	Sales Channels	. =
		Enter payment state: Cancelled	Shopware Default Template		
		Enter payment state: Reminded	Shopware Default Template		
		Enter payment state: Refunded (partially)	Shopware Default Template		
		Enter payment state: Paid	Shopware Default Template		•••
		Enter payment state: Paid (partially)	Shopware Default Template	Edit	
		Enter payment state: Open	Shopware Default Template	Duplicate Delete	
		Enter payment state: Refunded	Shopware Default Template		

Figure 35

**Step 2**: Add the below code in the **HTML** block and click **Save** to save the changes as shown below.

Add the following code based on your wish in HTML block				
{% for t {% if tra {% set c {% endi {% endi {% if co {% if co {br> <st {{ comr</st 		ts'] != " %} alnet_comments']  split('&&') %} Header" trans}}		
Edit ema	sil template	English v Cancel Save		
Mail t Plain t 1 2 3 4 5 6 6 7 7 8 9 9 9 10 11 12 13		Total ten_payload_productNumber u.wordwrap(80)]}(% endif %) defined_mon[LineIten_payload_options[length == 1 %] tend and lineIten_payload_fetures[length == 1 %](% set t_upe = "referencefficie") %](% if it is not		
HTML 108 109 110 111 112 113 114 115 116 117 118 119 120 121 122 123 124 125 126	<pre>(% end(f %) dr&gt; estromySelected payment type://stromp&gt; ({ order.transactions.first.payment ({ order.transactions.first.paymentHethod.translated.description })+dr&gt; dr&gt; dr&gt; (% for transaction.scientFields["novine1_commets"] = [] split("As' %) (% rest (s) = [] split("As' %) (% rest (s) = [] split("As' %) (% rest (s) = [] split("As' %) (* commets"] = [] split("As' %) dr commets"] = [] split("As' %) (s) commets"] [] split("As' %) (s) commets"] [] split("As' %) (% rest (s) = [] split("As' %) (s) commets"] [] split("As' %) (s) commets"] [] split("As' %) (% rest (s) drs (% rest (s) drs (% rest (s) drs (% rest (s) drs)</pre>			

#### Figure 36

- Based on the shop languages, you must configure the code mentioned above for an Email template.

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# 1.6.2 To display payment method name in order update emails

To display the payment method's name and update emails, follow the steps below.

**Step 1**: Navigate to **Settings**  $\rightarrow$  **Shop**  $\rightarrow$  **Email templates**  $\rightarrow$  **Type**  $\rightarrow$  choose the relevant status and click **Edit** to view the **HTML** section under **Mail text**. Refer to the **Figure 45**.

Step 2: Replace the below code in the HTML block and click Save to save the changes as shown below.

Search the below line
<strong>Selected payment type:</strong> {{ order.transactions.first.paymentMethod.translated.name }}
Replace the searched line with the following code. If the searched line is unavailable, copy and paste the code. {% set paymentName = order.transactions.first.paymentMethod.translated.name %}
<pre>{% if order.transactions.last.paymentMethod.customFields is not empty %}</pre>
<strong>Selected payment type:</strong> {{ paymentName }}
After adding the codes save the file.



#### Figure 37

The Based on the shop languages, you must configure the code mentioned above for an Email template.



# **2 TESTING AND GOING LIVE**

Execute test transactions by navigating to <u>Novalnet Admin Portal</u>  $\rightarrow$  **Projects**  $\rightarrow$  {choose your project}  $\rightarrow$  **Payment plugin configuration**. Select the preferred payment methods and enable the **Test mode**. In the test mode the transaction amount will not be charged by Novalnet.

Test mode		
	Figure 38	

Refer to the URL below for the Novalnet test payment data for testing <u>https://developer.novalnet.com/testing/</u>

# **Execute orders in LIVE MODE**

To proceed with **LIVE** orders, don't forget to disable the **Test Mode** for the preferred payment methods in the <u>Novalnet Admin Portal</u>.

- If you have any recommendations or suggestions for improvement, kindly share your thoughts on further developing our payment plugin at <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.
- Are you happy with our service and support? Please spend a few minutes to share your success <u>here</u>.

# **3 ADDITIONAL CONFIGURATION**

# 3.1 Additional configuration for all the payment methods

For additional payment configuration settings for each payment methods, navigate to <u>Novalnet Admin</u> <u>Portal</u>  $\rightarrow$  **Projects**  $\rightarrow$  {choose your project}  $\rightarrow$  **Payment plugin configuration** in the top right corner. Then, choose the payment methods and configure additional payment settings, as explained below.

# Payment due date (in days)

**Payment due date (in days)** refers to the duration (number of days) given for the buyer to complete the payment. The payment process and duration may differ for each payment method.

- This option is available only for the following payment methods:

Direct Debit SEPA, Payment by Invoice, Prepayment and Barzahlen/viacash.

Due date

in Days

# Figure 39

- For **Direct Debit SEPA**, enter the days after the payment is debited (between 2 and 14 days)
- For **Payment by Invoice**, enter the number of days the buyer gives to transfer the amount to Novalnet (must be greater than 7 days). If this field is blank, 14 days will be set by default.
- For **Prepayment**, enter the number of days the buyer gives to transfer the amount to Novalnet (must be greater than 7 days). If this field is blank, 14 days will be set by default.
- For Barzhalen/viacash, enter the number of days given to the buyer to pay at a nearby store. If this field is blank, 14 days will be set by default for slip expiry.



# Payment Action (Debit immediately / Reserve funds for later/ Authorize with zero amount)

You can choose between two options - **Capture** and **Authorize**, which are both explained below, *This option is available only for the following payment methods:* 

Credit Card, Direct Debit SEPA, Direct debit SEPA with payment guarantee, Instalment by SEPA direct debit, Payment by Invoice, Invoice with payment guarantee, Instalment by invoice, PayPal, Direct debit ACH, Google Pay and Apple Pay.

Capture - This is the default setting where payments are directly executed, and funds are automatically transferred from the buyer's account to the merchant account. This can be changed as per your business requirement.

Payment action	Capture	•
		_

# Figure 40

Authorize - Payment details are verified while the funds are reserved, which will be captured later.

Payment action	Authorize

#### Figure 41

Minimum transaction amount for authorization - Transactions from this amount will be "authorized" (reserved) only and captured later. Leave the field blank to authorize all transactions.

Minimum transaction amount for authorization	
--	--

#### Figure 42

Authorize with zero amount

This option is available only for the Credit Card, Direct Debit SEPA, Direct Debit ACH, Google Pay and

# Apple Pay.

If the purchase order succeeds, a transaction with the amount 0 is executed. This gives you the advantage of deducting the amount from the buyer in advance (For example, if certain goods have yet to be manufactured or are not in stock).

For the desired payment type, select Authorize with zero amount and click Save.

Payment action	Authorize with zero amount	
	Figure 43	

2 1



To set an amount for each transaction with the amount 0, navigate to **Orders**  $\rightarrow$  **Overview** and Select the respective order of the Novalnet transaction details under the **Details** tab. Click **Book Amount**, enter the desired amount for the  $\notin$ 0 transaction (enter 1999 =  $\notin$ 19.99 in the smallest currency unit) and click **Book**.

G Administration •	Att •         Find products, customers, orders         P
⑦ Dashboard	<  Order 10067 English  Cancel Save
Catalogues	
C Orders	Novalnet
<mark>잊</mark> Customers	Payment status
Centent	Authorized   ✓ Status set 4 minutes ago by System Show status history →
darketing	
- Extensions	Norbert Maier         €19.99           flaranceds_p@novalnetsolutions.com         + €0.00
€3 Settings	flaranceds_p@novalnetsolutions.com -€0.00 0 29 November 2023 at 10:57
	Book Amount
Sales Channels 🛛 🕀	
聞 Demoshop	Comments
<b>硷</b> Headless	Novalnet transaction ID: 14854100068712909 Test order
	This order processed as a zero amount booking

Figure 44

Book Amount	×
Order Booked for this amount	0
1999	
	Book

#### Figure 45

The amount will be debited, and a new TID will be generated.





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# **Minimum Order Amount**

This option is available for all payment methods

Enter the minimum value of goods for which the payment method will be displayed to the customer during checkout.

Minimum order amount (in minimum unit of currency. E. g. enter 100 which is equal to 1.00)	

Figure 47

# **Maximum Order Amount**

This option is available for all payment methods

Enter the maximum value of goods for which the payment method will be displayed to the customer during checkout.

Maximum order amount (in minimum unit of currency. E.g. enter 100 which is equal to 1.00)	

Figure 48

# **Guarantee payment configuration**

This option is available only for Direct Debit SEPA with payment guarantee and Invoice with payment

guarantee.

When the basic requirements are met, Novalnet offers you the option to process payments as guarantee payments. For more information about guaranteed payments and basic requirements, please visit: <a href="https://developer.novalnet.com/onlinepayments/aboutguarantee#basic-requirements">https://developer.novalnet.com/onlinepayments/aboutguarantee#basic-requirements</a>

# **Force Non-Guarantee payment**

Enable this option to process payments as non-guarantee payments when the guarantee conditions are not met.

Force non-guarantee payment

Figure 49

# **Allow B2B Customers**

This option is available only for **Direct Debit SEPA with payment guarantee**, Invoice with payment

guarantee, Instalment by Direct Debit SEPA and Instalment by Invoice.

Enabling this option will allow B2B buyers in your shop system.

Allow B2B customers

#### Figure 50

#### **Allowed currencies**

This option is available for all payment methods

Select the currencies for which the payment methods can be processed.

EUR ×

Allowed currencies

Figure 51

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# **Allowed countries**

This option is available for all payment methods

Select the countries to which the payment method is applicable to be displayed on the checkout page.

Allowed countries	Austria 🗙	Germany ×

Figure 52

# Allowed countries (B2B)

This only for the following payment option is available methods:

# *Direct debit SEPA with payment guarantee, Invoice with payment guarantee, Instalment by Direct Debit SEPA and Instalment by invoice*

Select the countries where payment methods should be displayed on the checkout page for B2B categories.

Allowed countries (B2B) Austria × Switzerland × Germany ×

# Allowed countries (B2C)

This option is available only for the following payment methods:

*Direct debit SEPA with payment guarantee, Invoice with payment guarantee, Instalment by Direct Debit SEPA and Instalment by invoice.* 

Select the countries where payment methods should be displayed on the checkout page for B2C categories.

Allowed countries (B2C)

Austria 🗙 Switzerland 🗙 Germany 🗙

Figure 54

Figure 53

# Instalment payments configuration

This option is available only for **Instalment by Direct Debit SEPA** and **Instalment by Invoice**.

When the basic requirements are met, Novalnet offers you the option to process payments as instalment payments. For more information about instalment payments and basic requirements, please visit: <a href="https://developer.novalnet.com/onlinepayments/aboutinstalment#basic-requirements">https://developer.novalnet.com/onlinepayments/aboutinstalment#basic-requirements</a>

# **Instalment cycles**

Instalment cycle refers to the pre-defined period for partial payments, allowing buyers to pay their total order amount in parts. The intervals or cycles vary based on shop admin configuration.

Define which installment cycles you wish to offer in your shop (e.g., 2 cycles, 3 cycles, 4 cycles, 6 cycles etc.) and click **Save**. The buyer can then choose among these instalment cycles if they wish to pay in instalments.

Instalment cycles 2 Cycles X 3 Cycles X 4 Cycles X 5 Cycles X 6 Cycles X 9 Cycles X 10 Cycles X 11 Cycles X 12 Cycles X 36 Cycles X

#### Figure 55

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The pre-defined instalment details will be visible for the buyer under the chosen instalment payment method as shown below.

Instalment by invoice	
Once you've submitted the order, you will receive an e-mail with account details to make payment	
Choose your instalment plan Choose the financing option that best fits your needs and you will be	
charged based on that chosen plan	
Instalment cycles*	-
4 Installments / € 26,00 per month Date of birth *	
DD.MM.YYYY	

#### Figure 56

# 3.2 Additional configuration for Credit/Debit Cards

# Enforce 3D secure on payment outside EU

This option will authenticate all payments from cards issued outside the EU via 3DS 2.0 SCA.

Enforce 3D secure payment outside EU

#### Figure 57

# 3.3 Additional configuration for Apple Pay payment

#### **Business Name**

This text appears as PAY 'BUSINESS NAME' on the Apple Pay modal payment sheet.

Business name

shopware.novalnet.de

Figure 58

# 3.4 Additional configuration for Google Pay Payment

# Enforce 3D secure payment outside EU

This option will authenticate all payments from cards issued outside the EU via 3DS 2.0 SCA.

Enforce 3D secure payment outside EU

Figure 59

#### **Business name**

This text appears as PAY 'BUSINESS NAME' on the Google Pay modal payment sheet.

shopware.novalnet.de

Figure 60



# **4 MANAGING SHOPWARE ADMIN PANEL**

# 4.1 Order Management

Manage your orders and view their details under **Orders**  $\rightarrow$  **Overview** in your Shopware admin panel as shown below.

6	Administration •	
Ø	Dashboard	
С	Catalogues	
Û	Orders 🔶 🚺	
	Overview 🔶 2	
လိ	Customers	
ſ	Content	

Figure 61

# 4.2 Transaction overview

Click the order number as shown below.

Order number 🛛 …	Sales Channel \cdots	Customer name	Billing address	··· Order value	Order status	Payment status	Delivery status	
10108	Demoshop	Tester, Novalnet	Feringastr.4, 85774 Unterföhring	3,00€	Open	Paid	Open	
10107	Demoshop	Tester, Novalnet	Feringastr.4, 85774 Unterföhring	3,00€	Open	Paid	Open	
10106	Demoshop	Maier, Norbert	Hauptstr. 9, 66862 Kaiserslautern	20,00 €	Open	Open	Open	

#### Figure 62

You will have a detailed overview of the Novalnet transaction details in the **Novalnet** section under the **Details** tab, as shown below.

General Details Documents		
Novalnet		
Payment status		
Paid 🗸	Status set 5 June 2023 at 08:01 by System	Show status history →
Norbert Maier test@novalnet.de		€20.00 + €20.00 - €0.00 5 June 2023 at 08:01
Comments Novalnet transaction ID: 1478770004051 Test order	6118	

Figure 63

26



# 4.3 Order details for Instalment payments

To review the completed and pending payments for a particular instalment order, click the order number and scroll down to the **Instalment Summary** section as shown below.

Instalment Summary					
S.No	Novalnet Transaction ID	Amount	Next Instalment Date	Status	
1	14815200041619908	€10.00	2023-09-24	Paid	•••
2	14239560660513233	€10.00	2023-10-24	Paid	•••
3	14028931960006376	€10.00	2023-11-24	Paid	•••
4	14649575663936554	€9.98		Paid	

Figure 64

# 4.4 Admin order creation

Follow the below steps to create an order from the shop admin panel:

This order creation process supports only for the payments made through Invoice, Prepayment,

Direct Debit SEPA, Barzahlen/viacash and Multibanco.

**Step 1**: Navigate to **Orders** → **Overview** as shown in **Figure 69**. Click **Add order** as shown below.

ଡ଼	Administration •			Orders 🗸 Search	all orders				Q	4	0
Ø	Dashboard			Orders (9)				Deutsch ~ Ad	d order		
_	Catalogues		Order number	Customer name	Delivery address	Total	Order status	Payment status	Delivery status		5
	Orders		10008 Created by admin	Maier, Norbert	9 Hauptstr, 66862 Kaiserslautern	€19.99	Offen	Autorisiert	Offen		V
	Overview	0	10007	Maier, Norbert	9 Hauptstr, 66862 Kaiserslautern	€19.99	Offen	Abgebrochen	Offen		

#### Figure 65

**Step 2**: Go to the **Customer** tab in the pop-up, click **Add new customer** to add a new customer, or choose an existing customer from the list for whom an order needs to be created.



Figure 66

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Step 3: Move to the Products tab, click Add Product and choose the products,

Customer	Products	Options				
Search	items			م	Add produ	ict 🗸
<	Selecte	d: 1 Delete				
	1 x	Variant product ( Colour: White   Size: M )	€19.99	19 %	€19.99	•••

#### Figure 67

**Step 4:** Next, go to **Options**, choose the **Novalnet Payment** method from the drop-down list, provide the **Billing address** and click **Preview order**.

New order	
Customer Products Options	
Order	
Disable automatically applied promotions	
Order language	Promotions
English ~	
Payment	
Payment method	Billing address *
Novalnet Payment 🗸	Select billing address 👻
Currency	
Euro	~
Shipment	
Shipping method	Shipping costs
Standard 🗸	0 €
	Shipping address *
	Cancel Preview order

Figure 68

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**Step 5**: General tab will appear after clicking the **Preview order**. Go to the **Details** tab to review the order details and payment details. Once the details are verified, select the Novalnet payment (Example: Invoice) and click **Save order**.

lew order		English	~	Cancel	Save order
General Details					
	2				4
Payment					
Billing address *	Payment me	thod *			
9, Hauptstr, 66862, Kalserslautern, Berlin, Germany 🗸 🗸	Novalnet	Payment			~
Currency *					
Euro 🗸					
Novalnet					
Barzahlen/viacash					Barzahlen gi viocosh
o Invoice -3					-
Once you've submitted the order, you will receive an e-mail with account					
Prepayment					

#### Figure 69

Step 6: Click No in the Remaind payment pop-up as shown below.

Remind payment	×
Do you want to remind the customer to pay this order with "Novalnet Payment"	?
No	nind

#### Figure 70

Order will be then created, and **Comments** will be updated in the shop admin panel as shown below.

der 10229		English	~	Cancel	Sa
Payment status					
In Progress	Show	status history -	<b>→</b>		
Norbert Maier test@novalnet.de					<b>10.00</b> • €0.00 • €0.00 at 11:31
Refund					
Comments					
Novalnet transaction ID: 14967400038212480 Test order					
Please transfer the amount of €10.00 to the following account on					
or before 20/04/2024					
Account holder: Novalnet AG					
Bank: Raiffeisenlandesbank OÖ Zndl Süddeutschland					
Place: Passau					
IBAN: DE92740201500000889824 BIC: RZOODE77050					
Please use any of the following payment references when					
transferring the amount. This is necessary to match it with your					
corresponding order					
Payment Reference 1: TID 14967400038212480					
Payment Reference 2: BNR-6120-10229					

#### Figure 71

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# 4.5 Confirming / Cancelling a transaction

Depending on your "<u>Payment action</u>" configuration, the order status will be automatically set to "**Authorized**" if authorization (reservation) is required for an order.

"Authorized" payment status is set by default for Credit/Debit Cards, Invoice, Direct Debit SEPA,

Direct Debit SEPA with payment guarantee, Instalment by Direct Debit SEPA, Invoice with payment guarantee, Instalment by Invoice, PayPal, Google Pay and Apple Pay based on your Payment action.

You can **confirm** or **cancel** a transaction which is either **Authorized**. Navigate to **Orders**  $\rightarrow$  **Overview** in your shop admin panel and choose the order. On the order detail page, click **Confirm** to confirm the "**Authorized**" order.

~	Status set 5 minutes ago by System	Show status history ->
		<u></u>
		€19.99 + €0.00 - €0.00
Cancel		29 November 2023 at 13:43
	ert Maier novalnet.de Cancel	novalnet.de

#### Figure 72

Then, click **Confirm** on the **Manage Transaction** popup as shown below. After manual confirmation, Novalnet will process the transaction.

Are you sure you want to capture the payment?	
Confirm	

#### Figure 73

To cancel an "Authorized" order, click Cancel on the order detail page as shown below.



# Figure 74

Then, click **Confirm** on the **Manage Transaction** popup as shown below. After you have cancelled the order, Novalnet will cancel the transaction.

Manage Transaction	×
Are you sure you want to cancel the payment?	
	Confirm
Figure 75	

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After confirming or cancelling the order, the new transaction details will be displayed under **Comments**, as shown below. Refer to chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

Novalnet		Novalnet	
Payment status Paid	hop admin <u>Show status history</u> →	Payment status Cancelled   Status set Just now by status	hop admin Show status history →
Norbert Maler test@novaliet.de	€19.99 + 61999 - €0.00 29 November 2023 at 13:43	Norbert Maier test@novalmet.de	€19.99 + €0.00 0 -€0.00 0 29 November 2023 at 14:01
Comments Novalenet transaction ID: 14854100104028285 Test order The transaction has been confirmed on 29/11/2023 13:53:14		Comments Novainet transaction ID: 14854100109109987 Test order The transaction has been canceled on 29/11/2023 14:02-18	
5. 70			

#### Figure 76

Figure 77

# 4.6 Refunding an order

You can refund the buyer either the full or partial order amount. Navigate to **Orders**  $\rightarrow$  **Overview**, select the particular order and click **Refund** as shown below.

Novalnet			
Payment status			
Paid	Status set Just now by System	Show status history →	
		€19.99	
Norbert Maier test@novalnet.de		+ €19.99 - €0.00	
		29 November 2023 at 14:10	ľ
Refund			
Comments			
Novalnet transaction ID: 148541001110016	35		
Test order			

#### Figure 78

Please follow the steps below to issue a refund.

Step 1: Enter the Refund amount.

**Step 2:** Note the **Refund reference** for your future reference (only for existing transactions).

Step 3: Click Refund to refund the amount to the buyer.

Refund	×
Refund amount	0
300	
Refund reference	
Refund reference	
	Refund

#### Figure 79

The order status will change once the total order amount has been refunded. At this point, a new transaction (TID) will be generated. You will see the new transaction details under the **Comments** section of the order. Refer to chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

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# 4.7 Refunding Instalment orders

To refund an instalment order, navigate to **Orders**  $\rightarrow$  **Overview** and click the order. Scroll down to the

**Instalment Summary** section and select the more options icon & click **Refund** next to the Paid instalment cycle that should be refunded.

Instalment Summary					
S.No	Novalnet Transaction ID	Amount	Next Instalment Date	Status	
1	14815300029122583	€16.00	2023-09-25	Paid	
2	14190818936609493	€16.00	2023-10-25	Paid	
3		€16.00	2023-11-25	Refund	
4		€16.00		Pending	

#### Figure 80

In the refund pop-up that appears, enter the **Refund amount** and click **Refund** as shown below.

Refund	×
Refund amount	0
167	
Refund reference	
Refund reference	
	Refund

#### Figure 81

Once the instalment order amount has been refunded, you will see the new transaction status under the **Comments** section of the order. Refer to chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

# 4.8 Cancelling instalment orders

To cancel the instalment orders through options, navigate to **Orders**  $\rightarrow$  **Overview** and click the **Details** tab under **Novalnet**. Then click **Instalment Cancel** as shown below.

der 11188			English 🗸	Cancel	Sa
Payment sta	atus				
Paid		✓ Status set 35 minutes ago by System	Show st	<u>tatus history</u> →	
				€64	.00
N	Norbert Maier flaranceds_p@novalnets	olutions.com	2		4.00 0.00 12:50
Instalment	Cancel				

Figure 82



Please follow the below steps to cancel the instalments in two different ways,

**Cancel All Instalment** - This option will cancel the current and subsequent orders. Also, a refund will be initiated for the previously executed instalment orders.

Payment sta		
Paid	Status set One minute ago by System	Show status history -+
		€64.00
N	Norbert Maler flaranceds_p@novainetsolutions.com	+ €64.00 - €0.00
		24 August 2023 at 12:12

Figure 83

Instalment Summary					
S.No	Novalnet Transaction ID	Amount	Next Instalment Date	Status	
1	14815200043604589	€16.00	2023-09-24	Refunded	
2		€16.00	2023-10-24	Canceled	
3		€16.00	2023-11-24	Canceled	
4		€16.00		Canceled	

#### Figure 84

**Cancel All Remaining Instalment** - This option will cancel all the upcoming instalment orders, excluding the current in progress.

Payment sta	itus		
Paid	×	Status set One minute ago by System	Show status history →
			€64.00
N	Norbert Maier		+ €64.00
-	flaranceds_p@novalnetsolut	ions.com	- €0.00 24 August 2023 at 12:12

Figure 85

Instalment Summary						
S.No	Novalnet Transaction ID	Amount	Next Instalment Date	Status		
1	14815200043515632	€16.00	2023-09-24	Paid		
2		€16.00	2023-10-24	Canceled		
3		€16.00	2023-11-24	Canceled		
4		€16.00		Canceled		

#### Figure 86

() Further, there will be no recurring instalments for that order.

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# **5 UNINSTALLATION**

# 5.1 Plugin Uninstallation via Composer

Follow the below steps to uninstall the Novalnet Payment Plugin via Composer from the shop root directory,

Step 1: Run the following command in your terminal to uninstall Novalnet payment plugin,

bin/console plugin:uninstall NovalnetPayment

Step 2: Run the following command in your terminal to remove the Novalnet payment plugin,

composer remove novalnet/shopware6-payment

# 5.2 Plugin Uninstallation via Package

To uninstall the Novalnet Payment Plugin via package, please follow the steps below,

**Step 1:** Navigate to **Extensions** → **My extensions** as shown below.



**Step 2:** Click toggle **O** activated switch to deactivate **Novalnet Payments**.



# Figure 88

**Step 3:** Finally, click **Uninstall** as shown below.



# Figure 89

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**Step 4:** Toggle off **O Remove all plugin data permanently** switch and click **Uninstall** as shown below.



Figure 90

Step 5: Click Remove to delete the Novalnet payment plugin.



#### Figure 91

**Step 6:** In the pop-up notification, confirm deletion by clicking click **Remove** as shown below.



Figure 92

# **6 TECHNICAL SUPPORT THROUGH NOVALNET**

For any questions or further enquiries, please contact one of the following departments per your requirements. Our in-house experts are ready to assist you in case of queries or issues.

For installation assistance contact <u>technic@novalnet.de</u> or call +49 89 9230683-19.

For a **merchant account, new payment plugin or additional payment methods,** please get in touch with <u>sales@novalnet.de</u> or call +49 89 9230683-20.

If you have any recommendations or suggestions for improvement, kindly share your thoughts with us at technic@novalnet.de or call us at +49 89 9230683-19.

Are you happy with our service and support? Please spend a few minutes to share your success <u>here</u>.

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