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Installation Guide for

Novalnet Shopware 6 Plugin

Version	Date	Remarks
12.1.2	13.08.2021	[Fix] Order confirmation email sent to end customers for the newly created domain URLs

For previous version changelog, go to <u>https://github.com/Novalnet-AG/Shopware-6-payment-integration-novalnet/blob/master/changelog.txt</u>

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TABLE OF CONTENTS

1	QUICK SETUP	3
1.	1 Plugin Installation	3
	1.1.1 Plugin Installation via Package	3
	1.1.2 Upgrading the Novalnet Payment Plugin	5
	1.1.3 Updates (Local Update)	5
1.	2 Global Configuration in the Shopware shop system	6
	1.2.1 Notification/Webhook configuration in the Novalnet Admin Portal	8
	1.2.2 Client key configuration in the Novalnet Admin Portal	9
1.	3 Payment Activation in the Novalnet Admin Portal	10
1.	4 Payment Configuration in the Shopware shop system	12
1.	5 Readme procedures to display the Novalnet transaction details	.13
2	TESTING AND GOING LIVE	. 14
3	ADDITIONAL CONFIGURATION	. 15
3.	1 Additional configuration for all the payment methods	15
3.	2 Additional configuration for Credit/Debit Cards	19
4	MANAGING SHOPWARE ADMIN PANEL	. 19
4.	1 Order Management	19
4.	2 Transaction overview	20
4.	3 Order details for Instalment payments	20
4.	4 Confirming / Cancelling a transaction	21
	4.4.1 Manual Confirmation and Cancellation of a transaction using payment status	22
4.	5 Refunding an order	22
	4.5.1 Manual order refund using payment status	.23
4.	6 Refunding Instalment orders	24
	4.6.1 Cancelling Instalment orders	. 25
	4.6.2 Manual Instalment cancellation using payment status	. 25
5	UNINSTALLATION	. 26
6	TECHNICAL SUPPORT THROUGH NOVALNET	. 27

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1 QUICK SETUP

This guide describes the quick installation procedure of Novalnet payment plugin (this guide comes along with the plugin), to integrate it with your shop system and to start accepting payments worldwide. For this integration, a Novalnet merchant account is needed to accept Novalnet payments, so please make sure that you have received your merchant account details from our sales team. If not, drop a mail to <u>sales@novalnet.de</u>

This Novalnet payment plugin package version (12.1.2) supports the following versions of Shopware 6:



To get started:

- 1. Log in to the Novalnet Admin Portal with your merchant account details (user credentials).
- 2. Log in to your Shopware 6 shop system.
- 3. Make sure that you have extracted the payment plugin package from the zip file you have received. If you have received only the installation guide without the payment plugin package (zip file), please send us a mail to <u>technic@novalnet.de</u> with your merchant ID.

1.1 Plugin Installation

1.1.1 Plugin Installation via Package

To install the Novalnet Payment Plugin, please go to your shop system and follow the steps below.

Step 1: Navigate to Extensions → My extensions in your shop admin panel as shown below



Figure 1

Step 2: Click on the **Upload extension** and choose the **NovalnetPayment.zip** file that you will find included in the Novalnet Shopware plugin package.

6	Administration •	My extensions	
		Apps Themes Recommendations Shopware Account	
Ø	Dashboard		
ው	Catalogues		
Ê	Orders		
လို			
ſ		No apps installed yet If you install apps, they will be listed here.	
Å	Marketing	Open store	
	Extensions		
ŝ	Settings		

Figure 2

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Step 3: Once uploaded the NovalnetPayment.zip plugin will be shown under Apps tab as shown below

6	Administration	•	Extensions Search extensions	>
Ø	Dashboard		My extensions	
С	Catalogues			
Û	Orders		Apps Themes Recommendations Shopware Account	
ĝ	Customers		Hide inactive extensions Last updated	~
G	Content			_
₽	Marketing		Novalnet Payments The Novalnet Payment Plugin for Shopware 6 is an end-to-end solution Install app ···	
-0:	Extensions			
	Settings			
Sales	Channels	Ð		
٢	Headless			
留	Storefront	⊘		

Figure 3

Step 4: Now click on **Install app** link to install the **Novalnet Payments**.

6	Administration •	Extensions Search extensions \mathcal{P}	
Ø	Dashboard	My extensions	
С	Catalogues		
۵	Orders	Apps Themes Recommendations Shopware Account	
လို	Customers	Hide inactive extensions Last updated	
G			
Å	Marketing	Novalnet Payments The Novalnet Payment Plugin for Shopware 6 is an end-to-end solution Install app	
	Extensions		
Ø	Settings		

Figure 4

Then click on the O slide button to activate **Novalnet Payments** as shown below

6	Administration •	Extensions Search extensions	Q
Ø	Dashboard	My extensions	Upload extension
Ф	Catalogues	Apps Themes Recommendations Shopware Account	
Ê	Orders	<u>.</u>	
လို		Hide inactive extensions	Last updated 🗸
G	Content		
₽	Marketing	Novalnet Payments The Novalnet Payment Plugin for Shopware 6 is an end-to-end solution	Install app ····
÷©÷	Extensions		
٥	Settings		

Figure 5

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1.1.2 Upgrading the Novalnet Payment Plugin

- (1) You can get the updated plugin either directly from the Shopware store, or by contacting our <u>technical team</u> or via <u>Novalnet homepage</u>.
- Earlier version of the Novalnet Payment plugin should be Installed in the shop to make the Store update.

1.1.3 Updates (Local Update)

Update the Novalnet Payment plugin in your shop backend to the current version without changing the previous plugin configurations.

A Shopware account is not required to update the Novalnet Payment plugin in your shop system.

Step 1: Navigate to Extensions \rightarrow My extensions and click Upload extension as shown in Figure 1 and 2.

. . .

.

step		10	con under Novaine	t Payments and tr	ien click Upda	ite to version	amun	er.
6	Administration	•		Plugins Search plugins			Q	4
0	Dashboard		< ©	Settings > Plugins		Uplo	oad plugin	
Ф	Catalogues							
Û	Orders			My plugins	Sort b	y: Last updated	~	
е С	Customers							
ſ≞	Content		My plugins	Plugin	Active	Version	=	
₽	Marketing		Licenses	Novalnet Payments Novalnet AG	Activated	12.11	•••	
¢	Settings		Updates (4)			Update to 12.1.2		
			Recommendations			Uninstall		
Sales	Channel	Ð	Shopware store @					
圌	Demo shop	•						
☺	Headless		Shopware Account					

Figure 6

After updated the latest plugin you must uninstall and proceed with the install process.

Next, the updated version of Novalnet Payment plugin will be displayed in your shop backend (as shown in the image below).

ଡ଼	Administration	•		Plugins Search plugins			Q		₽
Ø	Dashboard		< ©	Settings > Plugins		Up	oad plugin	l	
Ф	Catalogues								*
ĉ	Orders			My plugins	Sort by	r: Last updated	~		- 1
e	Customers								- 1
G	Content		My plugins	Plugin	Active	Version	≡		- 1
ø	Marketing		Licenses	Novalnet Payments Novalnet AG	Activated	12.1.2			- 1
٢	Settings		Updates (4)		1 1 1	Itoms pay page	25.92		- 1
			Recommendations			nens per page.	25 *		- 1
Sales		€	Shopware store @						
窗	Demo shop	•							
\$	Headless		Shopware Account						



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1.2 Global Configuration in the Shopware shop system

The main configuration occurs in your Shopware 6 shop system as well as in the Novalnet Admin Portal.

In your Shopware 6 shop admin panel navigate to **Extensions** \rightarrow **My extensions** \rightarrow **Extensions** as shown below

6	Administration •	Find products, customers, orders	
	Dashboard Catalogues Orders Customers Content Marketing Extensions	Shop System Extensions	
_			J

Figure 8

Next, you will be forwarded to the Global Configuration page as shown below to enter the following keys:

- **() Product activation key** a unique token for merchant authentication and payment processing.
- Payment access key a secret key assigned to each merchant which encrypts the data to avoid user manipulation and fraud.
- () Tariff ID a unique identifier created based on the tariff type at Novalnet.

6	Administration	•		Find products, customers, orders	Q
0		<	0 5	Settings > Novalnet	/e
С					
Ê				All Sales Channels	~
ŝ					
G				Global Configuration Daymont Configuration	
Å				Giova Computation rayment Computation	
Ð	Extensions				
			Novalnet API		
			Configuration	Please read the installation Guide before you start and login to the <u>Novalnet Admin Portal</u> using your merchant account. To get a merchant account, mail to <u>sales@novalnet.de</u> or call +49 (089) 922068320	
0	Settings			Product activation key*	
		~			
Sales	Channels (Ð		Payment access key *	
•	Headless				
圖		⊘			
				Select Tariff ID *)
				Select Tariff ID *	
0	- Collapse menu				
A	admin Administrator	^			

Figure 9

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To get your **Product activation key** and **Payment access key**, go to the <u>Novalnet Admin Portal</u>, navigate to **PROJECT** menu and choose your project as shown below

NOVALNET AG	Welcome Merchant II Your accou	Mr. Shop D 4 nt is in TEST M	ode	Telephon Fax E-Mail	e +49 89 9230683-21 +49 89 9230683-11 support@novalnet.de			English	Deutscl » Log ou
DASHBOARD MERCHANT	SEARCH	STATISTIC	PROJECT	CASHDESK	INVOICE & PAYOUT	COLLECTION	SUBSCRIPTION NET	WORK/AFFILIATE	
Create new project	Own Projects								
Own Projects	✿ S.No	Project ID	¢	Project		URL	On-Hok	Activated	
» SHOPWARE DEMO SHOP (14)	4	14	SHOPWARE D	EMO SHOP	https://shopware.r	iovalnet.de	×	٧	
Third party Projects									1
» Novalnet-Test-Account									2

Figure 10

Click Shop Parameters and copy API Signature (Product activation key) and Payment access key as shown below

NOVALNET AG	Welcome Mr. Shop system user Merchant ID 4 Your account is in TEST MODE	Telephone +49 89 9230683-21 Fax +49 89 9230683-11 E-Mail support@novalnet.de	English Deutsch » Log out
DASHBOARD MERCHANT	SEARCH STATISTIC PROJECT	CASHDESK INVOICE & PAYOUT COLLECTION S	SUBSCRIPTION NETWORK/AFFILIATE
Create new project Own Projects » SHOPWARE DEMO SHOP (14)	Project Overview Payment Methods Fraud Mode	alles Shop Parameters Payment form Affiliate info Membership	▶ Create new Tariff
Third party Projects » Novalnet-Test-Account	Authentication code	4 JyEtHUjjbHNJwVztW6JrafIMHQvici a87ff679a2f3e71d9181a67b7542122c ◀━━━ 🛐	
	Project ID API Signature (Product activation key)	14 n7ibc7ob5tjdoU3HJVoym7MQ44qonbobijbinmdii0pjq	JEH3gNbeWJflHah] f7cpn7pc 🔶 2
	Tarif ID's	SHOPWARE DEMO Tariff	30 🖌 🖌

Figure 11

Paste the **Product activation key** and **Payment access key** in the respective fields in your shop admin panel. Next, choose the Tariff ID from the drop down menu that you have created in the <u>Novalnet Admin</u> <u>Portal</u> for this Shopware shop system.

	Settings > Novalnet	Save
	Global Configuration Payment Configuration	
Novalnet API Configuration	Your project is in test mode Please read the Installation Guide before you start and login to the <u>Novalnet Admin Portal</u> using your merchant accounget a merchant account, mail to <u>sales@novalnet.de</u> or call +49 (089) 923068320 Product activation key 7lbc7ob5[tuJEH3gNbeWJfiHah] nbobljbnmdli0poys[doU3HJVoym7MQ44qf7cpn7pc Payment access key a87ff679a2f3e71d9181a67b7542122c Select Tariff ID ONE TIME PAY WITH PASSED AMOUNT	it. To
	Figure 12	
Then click	Save settings to update the changes.	

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1.2.1 Notification/Webhook configuration in the Novalnet Admin Portal

In the **Global Configuration** page, on your shop admin panel, you will find your **Notification / Webhook URL Setup** under **Merchant script management** as shown below

Notification / Webhook URL	•
https://shopware.novalnet.de/novalnet/callback	
Figure 13	

Click **Configure** to setup your **Notification / Webhook URL** in to the **Novalnet Admin Portal** as shown below

Notification / Webł	iook URL	0
https://shopwa	e.novalnet.de/novalnet/callback	
Configure		

Figure 14

After successful configuration, your shop **Webhook URL** will be linked with your Novalnet Merchant account which can be seen under **Vendor script URL/ Notification & Webhook URL** field of your project as shown below

NOVALNET AG	Welcome Mr. Shop system user Merchant ID 4 Your account is in TEST MODE	Telephone +49 89 9230683-21 Fax +49 89 9230683-11 E-Mail support@novalinet.de	English Deutsch » Log out
DASHBOARD MERCHANT Create new project Own Projects > SHOPWARE DEMO SHOP (14) Third party Projects > Novainel-Test-Account	SEARCH STATISTIC PROJECT CASHDESK Project Overview Payment Methods Fraud Vendor script URL / Notification & Webhook U	INVOICE & PAYOUT COLLECTION SUBSCRIPTION NETWORK/AFFILATE FAQ Modules Shop Parameters Payment form Affiliate into Membership JRL 3	► Edit Project Overview

Figure 15

In your shop system, you can additionally test the Webhook URL manually and send notification emails to specific email addresses as shown below

Notification / Webhook URL Setup	Notification / Webhook URL https://shopware.novalnet.de/novalnet/callback Configure	2
	Allow manual testing of the Notification / Webhook URL Send e-mail to	0

Figure 16

- (1) Notification / Webhook URL Setup Required to keep the merchant's database/system up to date and synchronized with Novalnet (for example: up-to-date transaction status delivery).
- () Allow manual testing of the Notification / Webhook URL Enable this to test the Novalnet Notification / Webhook URL manually. Disable this before setting your shop system live, to block unauthorized calls from external parties.
- **()** Send e-mail to Every execution will be sent as a message to the e-mail address defined in this field.

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1.2.2 Client key configuration in the Novalnet Admin Portal

The client key is a unique key which is linked with your Novalnet merchant account to authenticate your client based requests. You need the client key to render the secure payment form and tokenize (temporarily) the sensitive information.

Novalnet allows client-side request(s) only from the whitelisted domains under a particular project in the <u>Novalnet Admin Portal</u>. The domain must be a valid (secured https://) website. Please follow the below steps to whitelist the domains in the <u>Novalnet Admin Portal</u>. You can configure multiple domain URLs under a single client key.

Step 1: Go to the Novalnet Admin Portal.

Step 2: Navigate to the **PROJECT** menu and click view icon on the right to view your project details as shown below

NOVALNET AG	Welcome Merchant Your acco	Mr. Shop ID 4 punt is in TEST M	system user	Telephor Fax E-Mail	ne +49 89 9230683-21 +49 89 9230683-11 support@novalnet.de				English	Deutsch » Log ou
DASHBOARD MERCHANT	SEARCH	STATISTIC	PROJECT	CASHDESK	INVOICE & PAYOUT	COLLECTION	SUBSCRIPTIC	N NETW	ORK/AFFILIATE	
Create new project	Own Projects									
Own Projects		Project ID	¢	Project		URL		On-Hold	Activated	
» SHOPWARE DEMO SHOP (14)	4	14	SHOPWARE D	EMO SHOP	https://shopware.r	novalnet.de		×	*	
Third party Projects » Novalnet-Test-Account										1 2



Step 3: On the project details page click **Shop Parameters** and click *P* Edit beside **Allowed Domain(s)** as shown below

NOVALNET AG	Welcome Mr. Shop system of Merchant ID 4 Your account is in TEST MODE	Jser Telephone +49 89 9230683-21 Fax +48 89 9230683-11 E-Mail support@novalnet.de		English Deutsch » Log out
DASHBOARD MERCHANT SEARCH	STATISTIC PROJECT CASHDESK	INVOICE & PAYOUT COLLECTION SUBSCRIPTION NETWORK/AFFILIA	ATE FAQ	
Create new project Own Projects > SHOPWARE DEMO SHOP (14)	Project Overview Payment Methods Fraud 1 Merchant ID	Modules Shop Parameters Payment form Attiliate into Membership		▶ Create new Tariff
Third party Projects	Authentication code	JyEtHUjjbHNJwVztW6JraflMHQvici		
» Novalnet-Test-Account	Payment access key	a87ff679a2f3e71d9181a67b7542122c		
	Project ID	14		
	API Signature (Product activation key)	7ibc7ob5[tuJEH3gNbeWJflHah][nbobljbnmdli0poys]doU3HJVoy	ym7MQ44qf7cpn7pc	
	Tarif ID's	SHOPWARE DEMO Tariff	30 🖌	2
	Client Key	88fcbbceb1948c8ae106c3fe2ccffc12 Allowed Domain(s) 🖌	' Edit 🔶 2	

Figure 18

Step 4: Paste your website URL in the Domain name field and click + Add as shown below

NOVALNET AG	Welcome Mr. Shop system user Merchant ID 4 Your account is in TEST MODE	Telephone +49 89 5030683-21 Fax +49 89 9230683-11 E-Mail support@novalnet.de	English Deutsch » Log out
DASHBOARD MERCHANT SEARCH	STATISTIC PROJECT CASHDESK IN	VOICE & PAYOUT COLLECTION SUBSCRIPTION NETWORK/AFFILIATE FAQ	
Create new project Own Projects • SHOPWARE DEMO SHOP (14) Third party Projects • Novainet-Test-Account	Project Overview Payment Men Merchant ID Authentication code Payment access key Project ID	Domain name Actions https://domains.com/actional.domain(s).	▶ Create new Tariff
	API Signature (Product activation key)	7ibc7ob5[tuJEH3gNbeWJflHah[nbob]jbnmdli0poys[doU3HJVoym7MQ44qf7cpn7pc	



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Step 5: After adding the Domain name, the web URLs are listed under Allowed Domain(s) as shown below

NOVALNET AG	Welcome Mr. Shop system user Merchant ID 4 Your account is in TEST MODE	Telephone +48 89 9230683-21 Fax +49 89 9230683-11 E-Mail support@novalnet.de	English Deutsch » Log out
DASHBOARD MERCHANT SEARCH	STATISTIC PROJECT CASHDESK INVO	DICE & PAYOUT COLLECTION SUBSCRIPTION NETWORK/AFFILIATE FAQ	
Create new project Own Projects » SHOPWARE DEMO SHOP (14)	Project Overview Payment Methods Fraud Modules Shop	3 Parameters Payment form Atflitate info Membership	▶ Create new Tariff
Third party Projects	Authentication code	4 JyEtHUjjbHNJwVztW6JrafIMHQvici	
» Novalnet-Test-Account	Payment access key	a87ff679a2f3e71d9181a67b7542122c	
	Project ID	14	
	API Signature (Product activation key)	7ibc7ob5 tuJEH3gNbeWJflHah nbobljbnmdli0poys doU3HJVoym7MQ44qf7cpn7pc	
	Tarif ID's	SHOPWARE DEMO Tariff 30	v 2
	Client Key	88fcbbceb1948c8ae106c3fe2ccffc12 Allowed Domain(s) / Edit https://shopware.novalnet.de	



1.3 Payment Activation in the Novalnet Admin Portal

All the Novalnet supported payment methods can be viewed here: <u>www.novalnet.com/payment</u> if you have questions about the payment methods or for additional payment method requests, please contact <u>sales@novalnet.de</u>

To activate the <u>preferred payment methods</u> for your website, navigate to <u>Novalnet Admin Portal</u> \rightarrow **PROJECT** \rightarrow choose your project \rightarrow **Payment Methods** \rightarrow click **Edit Payment Methods** in the top right corner as shown below

	Welcome Mr. Shop system	m user Telephone +49 89 9230683-21	English Deuts
NUVALNEI AG	Merchant ID 4	Fax +49 89 9230683-11	» Log c
mpowering Payment	Your account is in TEST MODE	E-Mail support@novalnet.de	
DASHBOARD MERCHANT	SEARCH STATISTIC PROJ	ECT CASHDESK INVOICE & PAYOUT COLLECTION SUBSCRIPTION NETWORK	IAFFILIATE
Create new project	Project Overview Payment Methods Fr	aud Modules Shop Parameters Membership Payment form Affiliate info	
» SHOPWARE DEMO SHOP (14)		► Edit P	ayment Methods
	Credit Card	×	T
Third party Projects	Direct Debit SEPA	×	2
» Novainet-Test-Account	Prepayment / Invoice	×	-
	PayPal	X Configure	
	Sofortüberweisung	×	
	giropay	×	
	Cash Payment (Deutschland)	*	
	eps (online bank transfer Austria)	*	
	iDEAL (online bank transfer Netherlands)		
	Multibanco	×	
	Przelewy24 (online bank transfer Poland)		
	Postfinance card	Configure	
	Postfinance	Configure	
	Bancontact	*	
	Invoice with payment guarantee	×	
	Direct debit SEPA with payment guarante		
	Instalment by invoice	*	
	Instalment by SEPA direct debit	×	
	Carrier billing	×	
	Direct Debit (SEPA) with signature	×	
	Collection Assignment	×	
	Collection Credit	×	
	Cash on pickup	×	



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Now select the preferred payment methods and click **Update** to activate them as shown below

Welcon Merche Empowering Payment Your ac	e Mr. Shop system user nt ID 4 count is in TEST MODE	Telephone +49.89 9230683-21 Fax +49.89 9230683-11 E-Mail support[involutet.de	English Deutsch » Log out
Velocities Development of the second	M. Shop system user M	Telephone +49 09 323063.11 Eva · 49 09 323063.11 Eva · useportifinovalent.do Since Parameter Payment.form Attitude into Membership	English Deutsch
	Pay in instalments by Invoice Pay in instalments by SEPA Direct Debit Update		

Figure 22

To use the **PayPal** payment method, configure the PayPal API details in the <u>Novalnet Admin Portal</u> as shown below

NOVALNET AG	Welcome Mr. Shop system user Merchant ID 4 Your account is in TEST MODE	Telephone +49 89 9230683-21 Fax +49 89 9220683-11 E-Mail support@novalnet.de	English Deutsch » Log out
DASHBOARD MERCHANT	SEARCH STATISTIC PROJECT	CASHDESK INVOICE & PAYOUT COLLECTI	ON SUBSCRIPTION NETWORK/AFFILIATE
Create new project Own Projects • SHOPWARE DEMO SHOP (14)	Project Overview Payment Methods Praud Mon	dutes Shop Parameters Payment form Affiliate into Membership Configure - 2	► Edit Payment Methods
Novainet-Test-Account	Paypal Configuration API User Name*		x
	API Password* API Signature*		

Figure 23

To use the **PostFinance payments**, configure **Ep2-Merchant ID** details in the <u>Novalnet Admin Portal</u> as shown below

NOVALNET AG	Welcome Mr. Sh Merchant ID 4 Your account is in TEST	op system user	Telephone Fax E-Mail	+49 89 9230683-21 +49 89 9230683-11 support@novalnet.de			English ×	Deutsch
DASHBOARD MERCHANT	SEARCH STATISTIC	PROJECT	CASHDESK	INVOICE & PAYOUT	COLLECTION	SUBSCRIPTION	NETWORK/AFFILIATI	E
Create new project Own Projects • SHOPWARE DEMO SHOP (14) Third party Projects	Project Overview Payment Meth Postfinance card	hods Fraud Modules	Shop Parameters	Payment form Affiliate info	Membership		▶ Edit Payment Met	hods
* Novemet: Test-Account	PostFinance configuration Ep2-Merchant ID *	n - 3			×			



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1.4 Payment Configuration in the Shopware shop system

After activating the payment methods in the <u>Novalnet Admin Portal</u>, you must enable these payment methods in your shop admin panel to display them on your Shopware 6 checkout page. Navigate to **Settings** \rightarrow **Shop** \rightarrow **Payment** as shown below

6	Administration	•		Find pro	ducts, customers, orders					Q
Ø				Settin	gs					
Ф			Shan d							
۵			System							
ŝ			Extensions	8	Address settings		Basic information	ţţţ	Business events	
G				8	Cart settings		Countries	€	Currencies	
₽										
÷	Extensions			<u>6</u>	Customer groups	C	Delivery times		Documents	
				M	Email templates		Essential characteristics		Import/Export	
					emarcemplates		essential enabeteristics		import, export	
٥	Settings 🔶 🚺			F	Languages	-5	Login / Registration	2	Number ranges	
Sales	Channels	Ð				F	Deaducte		Dula huilder	
٢	Headless				Payment - 3	4	Products		Rule builder	
圌		•		ß	Salutations	DID	Scale units	Q	Search	
				Q	SEO		Shipping		Sitemap	
Ø				Q	Snippets	G	Тах			
A	admin Administrator	^								

Figure 25

Select a particular payment method and click Edit to activate the payment method as shown below

6	Administration	•			Payment methods Search all payment methods D		4
Ø			<		Settings > Payment (27) English v Add payment method		
Ф			Name	Active	Description		
Ċ			Direct Debit SEPA	×	The amount will be debited from your account by Novalnet		
8			Direct Debit SEPA with payment guarantee	×	The amount will be debited from your account by NovaInet	Edit	
G			Credit/Debit Cards	×	Your credit/debit card will be charged immediately after the order is completed	Delete	
s.			Invoice	×	You will receive an e-mail with the Novalnet account details to complete the payment		***
œ	Extensions		Invoice with payment guarantee	×	You will receive an e-mail with the Novalnet account details to complete the payment		
			Prepayment	×	You will receive an e-mail with the Novalnet account details to complete the payment		
	My extensions		IDEAL	×	You will be redirected to iDEAL. Please don't close or refresh the browser until the payment is completed		
6	Sattinus		Sofort	×	You will be redirected to Sofort. Please don't close or refresh the browser until the payment is completed		
U.S.	Sconge		giropay	×	You will be redirected to giropay. Please don't close or refresh the browser until the payment is completed.		***
Sales	Channels (Ð	Barzahlen/viacash	×	On successful checkout, you will receive a payment slip/SMS to pay your online purchase at one of our retail partners (e.g. supermarket)		
₫			Przelewy24	×	You will be redirected to Przelewy24. Please don't close or refresh the browser until the payment is completed		
8	Storefront	~	eps	×	You will be redirected to eps. Please don't close or refresh the browser until the payment is completed		
um		Ŭ	Instalment by Direct Debit SEPA	×	The amount will be debited from your account by Novalnet		
			Instalment by Invoice	×	You will receive an e-mail with the Novalnet account details to complete the payment		***
0			PayPal	×	You will be redirected to PayPal. Please don't close or refresh the browser until the payment is completed		
0			PostFinance Card	×	You will be redirected to PostFinance. Please don't close or refresh the browser until the payment is completed		
	admin Administrator	^			د 1 2 ک	Itige	s 25 ¥

Figure 26

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Click **Active** to activate the payment method and click **Save** to update/save the changes made as shown below

	Direct Debit SEPA		English	~	Cancel	Save
Payment methods	Name * Direct Debit SEPA Description The amount will be debited from your account by Novalnet	Logo	S€PA	Posi	tion 019 pa-icon.png	2 2
	• Active \leftarrow 1 Figure 27	 All 	ow payment c	hange after o	heckout	

Refer chapter <u>3 ADDITIONAL CONFIGURATION</u> for more payment configurations.

- (1) If you have any recommendations or suggestions for improvement kindly share your thoughts with us to develop our payment plugins further <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.
- ① Are you happy with our service and support? Please spend a few minutes to share your success here

1.5 Readme procedures to display the Novalnet transaction details

To display the Novalnet transaction comments in shop order mail, follow the below steps,

Step 1: Navigate to **Settings** \rightarrow **Email templates** \rightarrow **Type** \rightarrow choose the relevant status and click **Edit** to view the **HTML** section under **Mail text**.

	Settings > I	Email templates		English 🗸	Add 🗸
Templates		Туре …	Description	Sales Channels	Ξ
		Enter payment state: Cancelled	Shopware Default Template		
		Enter payment state: Reminded	Shopware Default Template		***
		Enter payment state: Refunded (partially)	Shopware Default Template		•••
		Enter payment state: Paid	Shopware Default Template		•••
		Enter payment state: Paid (partially)	Shopware Default Template	Edit	
		Enter payment state: Open	Shopware Default Template	Duplicate Delete	
		Enter payment state: Refunded	Shopware Default Template		
		Enter order state: Cancelled	Shopware Default Template		

Figure 28

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Step 2: Add the code in the HTML block and click Save to update/save the changes as shown below

Add the foll	owing code based on your wish in HTML block	
{% for transac {% {% {% endfor %}	tion in order.transactions.elements %} if transaction.customFields is not empty %} Comments: {{ transaction.customFields['novalnet_comments endif %}	s'] replace({"/ ": " "}) raw }}
Ed	it email template English	Save
Mail text 1 →	<pre>Plain text</pre>	oductilider [] pptod options ")1/s codif %](x currency

Figure 29

 Based on the shop languages, you must configure the above mentioned code for respective Email template.

2 TESTING AND GOING LIVE

Execute test transactions by navigating to Settings \rightarrow Plugins \rightarrow Novalnet \rightarrow Payment Configuration \rightarrow choose the specific payment method (e.g. Credit/Debit Cards) \rightarrow click Enable test mode at each payment configuration page. In the test mode the transaction amount will not be charged by Novalnet.

Credit/Debit Cards	``	/
C Enable test mode	0]

Refer below URL for the Novalnet test payment data for testing <u>https://developer.novalnet.de/testing/</u>

Execute orders in LIVE MODE

To proceed with **LIVE** orders, don't forget to uncheck/disable the **Enable test mode** option in the individual payment configuration page.

- (1) If you have any recommendations or suggestions for improvement, kindly share your thoughts with us to develop our payment plugins further to <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.
- ① Are you happy with our service and support? Please spend a few minutes to share your success here

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3 ADDITIONAL CONFIGURATION

3.1 Additional configuration for all the payment methods

For additional payment configuration settings for each payment method, navigate to Settings \rightarrow Plugins \rightarrow Novalnet \rightarrow Payment Configuration and configure the required additional payment settings.

Enable test mode

Click **Enable test mode** to test payments at your checkout page as shown below. In the test mode, the transaction amount will not be charged by Novalnet.

0	Enable test mode	0	
_		_	

Figure 31

Notification for the buyer

Text entered in this field will be displayed on the checkout page under the Payment description. The message can be for example: Thank you for shopping with us.

Notification for the buyer

Figure 32

Refer to the below image to view how the notification appears to the buyer.



Figure 33

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Payment Action (Debit immediately / Reserve funds for later)

This option is available only Credit/Debit Cards, Direct Debit SEPA, Direct Debit SEPA with payment

guarantee, Instalment by Direct Debit SEPA, Invoice, Invoice with payment guarantee, Instalment by Invoice and PayPal.

You can choose between two options – Capture and Authorize which are both explained below.

Capture - This is the default setting where transactions are directly confirmed, and funds are automatically transferred from buyer's account to the merchant account. This can be changed as per your business requirement.

Payment Action	•
Capture	~
	Figure 34

- Authorize Payment details are verified while the funds are reserved, which will be captured later. Please note for card payments, if you fail to execute a capture within 14 days the reservation on the card will automatically expire!
- () Minimum transaction amount for authorization Transactions above this amount will be "authorized" only and captured later. Leave the field blank to authorize all transactions.

ayment Action	2
Authorize	~
inimum transaction amount for authorization (in minimum unit of currency. E.g. enter 100 which is equal to 1.00)	•

Figure 35

Payment due date (in days)

Payment due date (in days) refers to the duration (number of days) given for buyer to complete the payment. The payment process and duration may differ for each payment method.

This option is available only for Direct Debit SEPA, Direct Debit SEPA with payment guarantee,
 Instalment by Direct Debit SEPA, Invoice, Prepayment and Barzahlen/viacash.

•

Figure 36

- () For *Direct Debit SEPA, Direct Debit SEPA with payment guarantee & Instalment by Direct Debit SEPA,* enter the number of days after which the payment is debited (must be between 2 and 14 days)
- (1) For *Invoice*, enter the number of days given to the buyer to transfer the amount to Novalnet (must be greater than 7 days). If this field is left blank, 14 days will be set by default.
- (1) For **Prepayment**, enter the number of days given to the buyer to transfer the amount to Novalnet (must be inbetween 7 to 28 days). If this field is left blank, 14 days will be set by default.
- () For *Barzahlen/viacash*, enter the number of days given to the buyer to pay at a store nearby. If this field is left blank, 14 days will be set by default for slip expiry.

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Payment guarantee configuration

When the basic requirements (shown in the image below) are met, Novalnet offers you the option to process payments as guarantee payments. For more information about Novalnet's guarantee payments, Please visit: <u>https://developer.novalnet.de/onlinepayments/aboutguarantee</u>

This option is available only for Direct Debit SEPA with payment guarantee, Instalment by Direct

Debit SEPA, Invoice with payment guarantee & Instalment by Invoice.

Basic requirements:

- Allowed B2C countries: Germany, Austria, Switzerland
- Allowed B2B countries: European Union
- Allowed currency: €
- Minimum order amount: €9,99 or more
- Age limit: 18 years or more
- The billing address must be the same as the shipping address

Figure 37

Force Non-Guarantee payment

This option is available only for Direct Debit SEPA with payment guarantee and Invoice with

payment guarantee.

Enable this option to process payments as non-guarantee payments when the guarantee conditions are not met.

Sorce Non-Guarantee payment	2	
Make sure the Direct Debit SEPA payment is enabled to use this option.		

Figure 38

Allow B2B Customers

This option is available only for Direct Debit SEPA with payment guarantee, Invoice with payment
guarantee, Instalment by Direct Debit SEPA and Instalment by Invoice.

Enabling this option will allow B2B buyers to complete payments in your shop system.

Allow B2B Customers

Figure 39

Display Instalment Plan on Product Detail Page

This option is available only for **Instalment by Direct Debit SEPA** and **Instalment by Invoice**.

Enable this option to display the Instalment Plan in your product detail page.

O Display Instalment Plan on Product Detail Page

Figure 40

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Instalment cycles

Instalment cycle refers to the pre-defined period for partial payments that allow the buyers to pay their full order amount in parts. The intervals or cycles vary based on shop admin configuration.

This option is available only for **Instalment by Direct Debit SEPA** and **Instalment by Invoice**.

By default, installment cycle offers in your shop like (2cycle, 3 cycle, 4 cycle, 5 cycle, 6 cycle, 7 cycle, 8 cycle, 9 cycle, 10 cycle, 11 cycle, 12 cycle)

Instalment cycles		?
2 cycles 3 cycles 4 cycles 5 cycles 6 cycles +6	~	
7 cycles	~	•
8 cycles	~	
9 cycles	~	
10 cycles	~	
11 cycles	~	
12 cycles	~	•

Figure 41

The default instalment cycle details will be visible for the buyer under the chosen instalment plan, as shown below

Your date of birth	
DD.MM.YYYY	
Choose your instalment pla €120.00)	an (Net Ioan amount:
Choose the financing optior you will be charged based o	n that best fits your needs and on that chosen plan.
7 cycles / €17.14 per month	~
Instalment summary	
Instalment Cycles	Instalment Amount
1	€17.14
2	€17.14
3	€17.14
4	€17.14
5	€17.14
6	€17.14
7	€17.16

Figure 42

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3.2 Additional configuration for Credit/Debit Cards

Enforce 3D secure on payment outside EU

By enabling this option, all payments from cards issued outside EU will be authenticated via 3DS 2.0 SCA.

C Enforce 3D secure payment outside EU	2
Figure 43	

CSS settings for iframe form

If you wish to change the default design of the Credit/Debit Cards form (for example to use your corporate identity), you can do it here. Leave this field unchanged to use the default settings.

CSS settings for iframe form
Label
Insut
CSS Text
body{color: #8798a9;font-family:Helvetica,Arial,sans-serif;font-weight: 500;}input{border-radius: 3px;background-clip: pa

Figure 44

4 MANAGING SHOPWARE ADMIN PANEL

4.1 Order Management

Manage your orders and view their details under **Orders** \rightarrow **Overview** in your Shopware admin panel as shown below



Figure 45

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4.2 Transaction overview

Click the order number as shown below

Order number 🛛 …	Sales Channel	Customer name	Billing address	··· Order value	Order status	Payment status	Delivery status	
10108	Demoshop	Tester, Novalnet	Feringastr.4, 85774 Unterföhring	3,00€	Open	Paid	Open	
10107	Demoshop	Tester, Novalnet	Feringastr.4, 85774 Unterföhring	3,00€	Open	Paid	Open	
10106	Demoshop	Maier, Norbert	Hauptstr. 9, 66862 Kaiserslautern	20,00€	Open	Open	Open	

Figure 46

You will have a detailed overview of the Novalnet transaction details as shown below

		97 20 £
Novalnet tester		07,39€
test@novalnet.de		+87,39€ Q
		12/05/21
		13/03/21
Refund		
Comments	Status	
Novalnet transaction ID: 14366100001716566	Paid	
Test order		

Figure 47

4.3 Order details for Instalment payments

To review the completed and pending payments for a particular instalment order, click on the order number and scroll down to the **Instalment Summary** section as shown below

Instalment Summary	S.No	Date	Amount	Novalnet Transaction ID	Status	
	1	2021-05-12	2,00€	14366000011518536	Paid	
	2	2021-06-12	2,00€	14366000011518537	Paid	
	3	2021-07-12	2,00€	143660000115185368	Paid	
	4	2021-08-12	2,00€	143660000115185369	Paid	

Figure 48

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4.4 Confirming / Cancelling a transaction

Depending on your "<u>Payment Action</u>" configuration, the Payment status might be automatically set to "**Open**" if authorization is required for an order.

To confirm or cancel the transaction of an "**Open**" order, navigate to **Orders** \rightarrow **Overview** in your shop admin panel and select the particular order.

To confirm an "Open" order, click Confirm on the order detail page as shown below



Figure 49

Then, click **Confirm** in the **Manage Transcation** popup as shown below. After manual confirmation, Novalnet will process the transaction.

Manage Transaction	×
Are you sure you want to capture the payment?	
	Confirm

Figure 50

To cancel an "Open" order, click Cancel on the order detail page as shown below



Figure 51

Then, click **Cancel** in the **Manage Transcation** popup as shown below. After you have cancelled the order, Novalnet will cancel the transaction.

Manage	Fransaction		×
Are you su	re you want to cancel the pa	ayment?	
			Confirm

Figure 52

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After you have confirmed or cancelled, the new transaction details will be displayed under **Comments** as shown below. Refer to the chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

Novalnet	Novalnet	
Novalnet tester 87,3 test@novalnet.de -00, Retund -00,	9 ¢ 39 ¢ 5/21 Novalnet tester test@novalnet.de	87,39 € +87,39 € -0,00 € 13/05/21
Comments Status Novalnet transaction ID: 14366100001716566 Paid Test order Paid The transaction has been confirmed on 13/05/2021 06:58:58 Paid	Comments Status Novalnet transaction ID: 14366100001716566 Paid Test order The transaction has been canceled on 13/05/2021 06:58:58	



Figure 54

4.4.1 Manual Confirmation and Cancellation of a transaction using payment status

To **confirm** the **"Open"** order, change the Payment status manually to "**Paid**" as shown below, and click **Update status.** After manual confirmation, Novalnet will process the transaction.

To **cancel** the **"Open"** order, change the Payment status manually to "**Cancelled**" as shown in the image below, and click **Update status**. After you have cancelled the order, Novalnet will cancel the transaction.

Order ORD-11125-Suffix	English 👻	Edit	Order ORD-11125-Suffix	English	✓ Edit	Order ORD-11125-Suffix	English 🗸	Edit
Details			Details			Details		
NT Novalnet tester		87,39 € 13/05/21	NT Novalnet tester		997,79 € 13/05/21	NT Novalnet tester	87, 13/0	,39 € 35/21
Payment status: Open	ipen v Order status: Open	~	Payment status: Paid 🗸	Velivery status: Open	~	Payment status: Cancelled 🔹 Delivery status: Op	pen v Order status: Open	•
Email address*	Phone number		Email address*	Phone number		Email address*	Phone number	
test@novalnet.de	98994213232		test@novalnet.de	95994213232		test@novalnet.de	90994213232	
Billing address	Shipping address		Billing address	Shipping address		Billing address	Shipping address	
Norbert Maler Hauptstr 6662 Kalerslautern Germany	Billing/shipping addresses are identical		Norbert Maler Hauptstr 66862 Kaiserslautern Germarry	Billing / shipping addresses are identical		Norbert Maler Hauptstr 60502 Kaiserslautern Germany	Billing / shipping addresses are identical	
Figure	55		Fig	ure 56		Figure 5	7	

After you have confirmed or cancelled an order, the new transaction status will be shown under the **Comments** section as shown below. Refer to the chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

4.5 Refunding an order

You can refund the buyer either the full or partial order amount. Refund can be initiated by navigating to **Orders** \rightarrow **Overview**, selecting the particular order and clicking **Refund** as shown below

Novalnet tester test@novalnet.de		87,39 € +87,39 € -0,00 € 13/05/21
Refund		
Comments	Status	



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Please follow the steps below to issue a refund.

Step 1: Enter the Refund amount.

Step 2: Note down the Refund reference for your future reference (only for existing transactions).

Step 3: Click **Refund** to refund the amount to the buyer.

Refund	×
Refund amount	0
300	
Define desferrers	
Refund reference	
Refund reference	

Figure 59

Once the full or partial order amount has been refunded, the order status will be changed. At this point, a new transaction (TID) will be generated. You will see the new transaction status under **Comments** section of the order. Refer to the chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

4.5.1 Manual order refund using payment status

You can refund the full order amount to the buyer. Refund can be initiated by navigating to **Orders** \rightarrow **Overview** in your shop admin panel and select the order.

To refund the **Paid** order, change the Payment status manually to **Refunded** as shown below, and click **Update status.** After manual Refunding, Novalnet will process the transaction.

rder ORD-11125-Suffix	English	~ Edit	Order ORD-11125-Suffix	English	× e
etails			Details		
NT Novalnet tester		997,79 € 13/05/21	NT Novalnet tester		997,79 13/05/21
Payment status: Paid	velivery status: Open	•	Payment status: Refunded 💦 👻	Delivery status: Open 🔹 Order status: Open	~
Email address*	Phone number		Email address*	Phone number	
test@novalnet.de	98994213232		test@novalnet.de	98994213232	
Billing address	Shipping address		Billing address	Shipping address	
Norbert Maier Hauptstr 66862 Kaiserslautern Germany	Billing / shipping addresses are identical		Norbert Maier Hauptstr 66862 Kaiserslautern Germany	Billing / shipping addresses are identical	

Figure 60

Figure 61

At this point, a new transaction (TID) will be generated. You will see the new transaction status under **Comments** section of the order. Refer to the chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

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4.6 Refunding Instalment orders

To refund an instalment order, navigate to **Orders** \rightarrow **Overview** and click the order. Scroll down to the

Instalment Summary section and select the icon & click **Refund** next to the Paid instalment cycle that should be refund.

Instalment Summary	S.No	Date	Amount	Novalnet Transaction ID	Status	
	1	2021-05-12	1,67€	14366000017810955	Paid	
	2	2021-06-12	1,67€	L	Refund	
	3	2021-07-12	1,67€		Pending	

Figure 62

In the refund pop up that appears, enter the Refund amount and click Refund as shown below

Refund	د
Refund amount	•
167	
Refund reference	

Figure 63

Once the instalment order amount has been refunded, you will see the new transaction status under **Comments** section of the order. Refer to the chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

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4.6.1 Cancelling Instalment orders

To cancel the instalment orders, navigate to **Orders** \rightarrow **Overview** in your shop admin panel and select the order. Then, click the **Instalment Cancel** as shown below, After you have cancelled the installment order, Novalnet will Cancel and refund the transaction.

	Order ORD-1	1172-Suffix			English 🗸	Edit
Novalnet	Instalme	Novalnet tester saravanan_b@noval	, Inetsolutions.com		40 + 8 - (13	9,20 € 30,40 € ♀ 30,00 € ♀ /05/21
	Comment Novalnet ti Please trar Account he Bank: Raif IBAH: AT25 BIC: RIV3A Please use transferrin correspon Payment R	ansaction ID: 14366100006 sfer the amount of €13.40 t ider: Novalnet AG eisenverband Salzburg burg 350007716000028 T25X0X any of the following payme the amount. This is necess ing order eference 1: 1436610000680 eference 2: BNR-6120-ORD-	809880 o the following acco nt references when sary to match it with 9880 11172-Suffix	Status Paid unt. your		
Instalment Summary	S.No	Date	Amount	Novalnet Transaction ID	Status	
	1	2021-05-13	13,40€	14366100006809880	Paid	
	1	2021-05-13 2021-06-13	13,40 € 13,40 €	14366100006809880	Paid Pending	

Figure 64

() Further there will be no recurring instalments for that order.

Once the instalment order has been successfully cancelled, you will see the new transaction status under **Comments** section of the order. Refer to the chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

4.6.2 Manual Instalment cancellation using payment status

To cancel the instalment orders, navigate to **Orders > Overview** in your shop admin panel and select the order. Then, change the payment status manually to "**Cancelled**" as shown below, and click **Update status**. After you have cancelled the installment order, Novalnet will Cancel and refund the transaction.

der ORD-11125-Suffix	English	Edit	Order ORD-11125-Suffix	English	~ E
tails			Details		
NT Novalnet tester		997,79 € 13/05/21	NT Novalnet tester		87,39
Payment status: Paid V Delivery status: Open	Order status: Open	~	Payment status: Cancelled 🔹 👻	Delivery status: Open	~
Email address* Phone nu	mber		Email address*	Phone number	
test@novalnet.de 98994213	232		test@novalnet.de	98994213232	
Billing address Shipping	address		Billing address	Shipping address	
Norbert Maier Billing / st Hauptstr Gölse Zkalenslautern Germany	ipping addresses are identical		Norbert Maier Hauptstr 66862 Kaiserslautern Germany	Billing / shipping addresses are identical	

Figure 65

Figure 66

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() Further there will be no recurring instalments for that order.

Once the instalment order has been successfully cancelled, you will see the new transaction status under **Comments** section of the order. Refer to the chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

5 UNINSTALLATION

To uninstall the Novalnet Payment Plugin, please follow the steps below.

Step 1: Navigate to Extensions -> My extensions as shown below

- Extensions - 1	Store	
	My extensions 🔶 2	
Figure 67		

Step 2: Then click O Activated switch to deactivate Novalnet Payments as shown below

My extensions	Upload extensi	ion
Apps Themes Recommendations Shopware Account		
Hide inactive extensions	Last update	ed 🗸
Novalnet Payments The Novalnet Payment Plugin for Shopware 6 is an	Installed on 26/06/2021 end-to-end solution Version: 12.1.2	

Figure 68

Step 3: To uninstall the Novalnet payment plugin, click Uninstall as shown below

My extensi	y extensions				
Apps Themes R	ecommendations Shopware Account				
Hide inact	ve extensions		Last updated 🗸		
• 1	Novalnet Payments The Novalnet Payment Plugin for Shopware 6 is an end-to-end solution	Installed on 26/06/2021 Version: 12.1.2			
			Uninstall		

Figure 69

Step 4: Click O switch to remove all plugin data permanently and click Uninstall as shown below





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Step 6: To delete the Novalnet payment plugin, click Remove as shown below

My extensions	Upload extension
Apps Themes Recommendations Shopware Account	
Hide inactive extensions	Last updated 🗸
Novalnet Payments Version: 12.1.2 The Novalnet Payment Plugin for Shopware 6 is an end-to-end solution	Install app



Step 7: In Pop up notification, click Remove as shown below

"Novalnet Payments" remove	×
If you remove the extension, you can no long Are you sure you want to remove the extens	er use it. ion?
	Cancel

Figure 72

6 TECHNICAL SUPPORT THROUGH NOVALNET

For any questions or further enquiries please contact one of the following departments as per your requirement. Our in-house experts are ready to assist you in case of queries or issues.

For installation assistance contact technic@novalnet.de or call +49 89 9230683-19.

For a **merchant account, new payment plugin or additional payment methods,** please contact <u>sales@novalnet.de</u> or call +49 89 9230683-20.

If you have any recommendations or suggestions for improvement kindly share your thoughts with us to develop our payment plugins further <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.

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